Values

The Lamar Soutter Library (LSL) is guided by the following core values

- **Community**
  - We are a cornerstone and essential partner of the University of Massachusetts Medical School (UMMS) and University of Massachusetts Memorial Health Care (UMMHC) systems, providing equitable and timely service to all

- **Contribution to professional practice**
  - We are a library dedicated to providing our staff with opportunities to further professional development in order to provide cutting-edge service, tools, and knowledge to the UMMS and UMMHC community

- **Diversity and Inclusion**
  - LSL is dedicated to infusing diversity and inclusion throughout its ongoing activities, work, and future initiatives

- **Education and Research (of health care workforce)**
  - LSL is dedicated to collaborating with (the) students, faculty, researchers, and staff of the UMMS community to provide the support and tools necessary for excellence in healthcare education and research discovery

- **Improving health literacy**
  - We strive to provide access to and educate the general public in the most current health information and tools

- **Innovation and Entrepreneurship**
  - We are mindful of the need to be adaptive, flexible, resilient; to embrace change and take thoughtful risks when faced with complex and varied changes and challenges

- **Institutional memory outreach**
  - We purposely collect and preserve materials documenting the history and impact of the University of Massachusetts Medical School in Worcester and beyond, along with the history of American medicine and health care

- **Service Excellence**
  - We put the aspirations, needs, and success of our UMMS community at the center of all we do

- **Trust through communication**
  - LSL is committed to communicating and promoting its mission, values, and services to the UMMS/UMMHC community, and will strive to develop and implement a unified message of our value and services to the community

2019/09/09; 2019/10/22