The Lamar Soutter Library (LSL) is constantly evolving and changing to meet needs, responding to budget and societal pressures, and adapting to changes in the delivery of healthcare. This Annual Report presents a rich and varied account of the many creative ways the Library supports and partners with UMass Chan's faculty, staff, and students, as well as with the broader community. The fiscal year 2022-2023 highlights timeline is a small portion of current and ongoing work. What is prominent in all these activities is a high level of engagement and collaboration.

Casting a glance over “By the Numbers”, it is exciting to see the number of in-person visitors climbed and there was a substantial increase in the education and outreach sessions provided by librarians. A new data point the Library began tracking is the number of data management and sharing plans reviewed since the NIH Data Management and Sharing Plan requirement went into effect January 2023. Of note is Library Operations collaborated with IT and HR to streamline registering patrons and uploading records from PeopleSoft.

The increase in visitors to the Library is reflected in activities that occurred in FY2023. Collaborations with all three UMass Chan Schools brought about the Unsolved Pathologies Coffee Houses, several Artist-in-Residence exhibits, Author Talks, and “The Labyrinth: Presence and Practice”, an installation created by clinical nurses and DNP students to explore how nursing’s theoretical constructs apply to the art of well-being. These kinds of partnerships are typical of the Library’s work. We have an exciting journey ahead as the Lamar Soutter Library launches into its next strategic plan. We invite your interest, your encouragement, and your support as we enhance student learning and success, inspire creative expression, enable the creation of new knowledge, and facilitate informed dialogue. I’m proud to share our work with you, and I hope you enjoy our FY2023 Annual Report.

Mary Piorun, PhD
Director, Lamar Soutter Library
Director, NNLM Region 7

FY2023 BY THE NUMBERS

<table>
<thead>
<tr>
<th>Category</th>
<th>Change</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education &amp; Outreach Sessions</td>
<td>119</td>
<td>↑ 75%</td>
</tr>
<tr>
<td>People Reached by Education &amp; Outreach</td>
<td>2,366</td>
<td>↑ 68%</td>
</tr>
<tr>
<td>Interlibrary Loan Requests Provided to Other Libraries</td>
<td>2051</td>
<td>↑ 235%</td>
</tr>
<tr>
<td>Interlibrary Loan Requests Provided to LSL Patrons</td>
<td>1981</td>
<td>↑ 112%</td>
</tr>
<tr>
<td>Systematic Review Collaborations</td>
<td>32</td>
<td>↓ 9%</td>
</tr>
<tr>
<td>Reference Transactions</td>
<td>3,480</td>
<td>↑ 24%</td>
</tr>
<tr>
<td>In-person Library Visitors</td>
<td>111,942</td>
<td>↑ 31%</td>
</tr>
<tr>
<td>Sessions on the LSL Website</td>
<td>304,523</td>
<td>↑ 19%</td>
</tr>
<tr>
<td>Data Management and Sharing Plans Reviewed</td>
<td>24</td>
<td>(NEW STAT!)</td>
</tr>
<tr>
<td>E-Resource Usage Sessions</td>
<td>399,801</td>
<td>↓ 4%</td>
</tr>
</tbody>
</table>
FISCAL YEAR 2023 TIMELINE

**JULY**

2022

**Inaugural Unsolved Pathologies Coffee House**

The first of a series of student-led events where UMass Chan students share stories and conversations in medicine and science. This event highlighted the dedication and innovation of our trainees and helped build a sense of community.

**UMass Chan Archives Display: “A History of Medicine in Pictures”**

The images on display in the LSL lobby are part of the first four sets of prints in “A History of Medicine in Pictures”, a continuing series of art print reproductions produced by Parke, Davis & Company. Publication of the series began in 1957 and new prints were released every year until 1964. Follow the link above to search our archives.

**Responding to Monkey Pox**

In response to the national spread of Monkey Pox, LSL Librarians collected and compiled sources of reliable information and tools.

**Aug**

2022

**eScholarship@UMassChan Revitalized**

UMass Chan’s Institutional Repository moved to a new platform which improved searching, submission, workflow, and efficiency. Open access journals and ebook chapters published and hosted in eScholarship were moved to a new publishing platform. Use the link above to explore!

**Sep**

2022

**Author Talk & Book Signing With Scott Britz-Cunningham, MD, PhD**

Dr. Britz-Cunningham, Department of Radiology and UMass Memorial Health, discussed the inspirations behind his new novel “Interface” and the ways in which information technology and social media are affecting our society and human nature itself.

**Library Hosts Mentee for Inaugural Data Services Continuing Professional Education Program (DSCPE)**

The inaugural DSCPE program from Simmons University ran from October through November and we were lucky to work with Samantha Porter from the MBLWHOI Library. Samantha’s final project video on the new NIH Data Management and Sharing Policy is now available on the LSL YouTube channel.

**Improving New Student Orientation**

Our Access Services department integrated a “Welcome to the Library” message to accompany barcodes into new students’ orientation module in Peoplesoft.

**Oct**

2022

**Archiving “Family Medicine Moments”**

The Research & Scholarly Communications Department (RSCS) collaborated with Dr. Hugh Silk and Linda Cragin from the Department of Family Medicine and Community Health to begin archiving “Family Medicine Moments” reflections in the eScholarship@UMassChan institutional repository.

**Nov**

2022

**eScholarship@UMassChan**

The images on display in the LSL lobby are part of the first four sets of prints in “A History of Medicine in Pictures”, a continuing series of art print reproductions produced by Parke, Davis & Company. Publication of the series began in 1957 and new prints were released every year until 1964. Follow the link above to search our archives.
2023

FISCAL YEAR 2023 TIMELINE

**Fiscal Year 2023 Timeline**

**Supporting NIH Data Management & Sharing (DMS) Policy Changes**

RSCS librarians, Tess Grynoch and Leah Honor, presented a UMass Chan Professional Development Seminar about DMPTool and how it can be used to create NIH Compliant DMS plans for grant proposals.

**JAN**

**UMass Chan Loves Data Week**

Participating in the international celebration of research data, the Research and Scholarly Communications Librarians organized a week-long “Caption the Chart” Activity. Thank you to all who participated!

**FEB**

**Button Making with Prospective Morningside Graduate School of Biomedical Sciences Students**

RSCS Librarians welcomed prospective GSBS students at the entrance of the Library.

**MAR**

**LSL Artist in Residence Series Presents: Community: Student Photographs**

Curated by members of the UMass Chan Gold Humanism Honor Society, the students photography displayed how individuals at UMass Chan see and experience community in their own lives.

**APRIL**

**Library Staff Backroom Renovation**

We cleared out 12 filing cabinets, old equipment and supplies and deconstructed existing cubicles to make room for lounge furniture, collaborative space, and two hoteling cubicles available to all Library staff.

**Literature Searching Class for the University of Zambia Teaching Hospital**

To support the ACS-COSECSA Surgical Training Collaborative, which UMass Chan physicians are involved in, Tess Grynoch collaborated to provide a literature searching overview for surgeons and trainees at UTH Zambia.

**NLM Traveling Exhibit: Outside/Inside: Immigration, Migration, and Health Care in the United States**

The Lamar Soutter Library was awarded the National Library of Medicine traveling exhibit from March 13 - April 22, 2023. The LSL coordinated a variety of programming to coincide with this exhibit. Details and links to recordings on page 5.

**The Labyrinth: Presence and Practice**

This immersive, nature-oriented, meditational labyrinth was created by five UMass Chan Nurse Clinician/PhD Students. Available for checkout!
FISCAL YEAR 2023 TIMELINE

MAY

LSL Hybrid Working Environment Team Presents at MLA & ACRL-NEC
The LSL Hybrid Working Environment team submitted their report to management in August. The report included research on hybrid models, results from a survey of staff, and recommendations for hybrid work technology. The team presented their findings at MLA and ACRL-NEC.

WDMS Author Talk: Mark Vonnegut, MD
LSL co-hosted the first in-person Worcester District Medical Society Author Talk since the COVID-19 pandemic. Dr. Mark Vonnegut discussed his recent novel "The Heart of Caring" and reflected on his long career in pediatric care.

JUNE

New Feature in the Journal of eScience Librarianship!
The Curatorial Connections Column is a partnership with the Data Curation Network. Column submissions present viewpoints or interpretations on the art and science of curation. Follow the link above to read the inaugural column.

Artist-in-Residence: The Invisible Wounds of War Made Visible
This exhibit is designed to bring community awareness to the experiences of Service Members from the Home Base program. The masks provide a window into these experiences and an empathetic look at the invisible wounds of war.

NPHCO HIGHLIGHTS
The National Public Health Coordination Office (NPHCO) addresses information needs of the public health workforce through the Public Health Digital Library (PHDL). Public health departments fund the PHDL through annual fees. NPHCO manages access and delivery of the PHDL, instruction, and technical support, and coordinates partner libraries.

NPHCO ANNUAL REPORT

NNLM REGION 7 HIGHLIGHTS
The UMass Chan Medical School Lamar Soutter Library serves as the Regional Medical Library (RML) for Region 7, which provides programs, services, and dedicated support for NNLM Members in Connecticut, Massachusetts, Maine, New Hampshire, New York, Rhode Island, and Vermont.

NNLM REGION 7 ANNUAL REPORT
HOSTING A NLM TRAVELING EXHIBIT
“Outside/Inside: Immigration, Migration, and Health Care in the United States”

Graphic Novel Book Club:
The Most Costly Journey
Over the course of the exhibit, the Library hosted four book club discussions with participants from across UMass Chan.
View the Discussion Guide here.

WDMS Local Physician Interviews
A collaboration with the Worcester District Medical Society, these conversations provide insight on the physicians’ personal and professional experience in providing health care to immigrant and refugee communities. Explore these interviews here.

“Advancing Maternal Health Equity Among Migrant Communities” by Crista Johnson-Agbakwu, MD
Dr. Crista Johnson-Agbakwu is the inaugural Executive Director of UMass Chan’s Collaborative in Health Equity. Dr. Crista gave an incredible talk to a hybrid audience, sharing her career working to reduce the disparities between social determinants of health and health care and her goals for her work at UMass Chan. Watch the recording here.

NEW TEAM MEMBERS IN FY2023
Melissa Augustine, MLIS
Education & Clinical Services and DEI Librarian
Rebecca Drouhard, MLIS
Education & Clinical Services Librarian
Andrew Haggarty, MLIS
Education & Clinical Services Librarian
Leah Honor, MLIS [Internal Transfer]
Research Data & Scholarly Communications Librarian

FY23 LSL PUBLICATIONS & PRESENTATIONS
FY23 LSL GRANTS & SUB-CONTRACTS