It is my honor to present the Lamar Soutter Library Fiscal Year 2022 Annual Report. In the pages that follow you will see the Library staff working non-stop to provide equitable service to all in teaching, learning, and accessing information in support of education, research, and healthcare. Some of our most popular services: systematic reviews, bibliometrics work, and custom educational programs continue to expand. This past year the Research and Scholarly Communications Department migrated software behind eScholarship and the journal publishing system. The transition was seamless to users, but I want to acknowledge the countless hours put into this project by Library staff. We continue to work with facilities to improve the current library space and begin a comprehensive redesign to better utilize the space we have. It is our goal to ensure the Library is a welcoming and safe place for all who visit. Please reach out if there is anything we can assist you with.

We are excited to be partnering once again with UMass Chan students, departments, and administration to bring in-person events back into the Library. We invite everyone to utilize our collections for your scholarship, teaching, and personal growth. Visit the Library in-person and online, and explore how our spaces, collections, and caring staff can assist you in meeting your information needs.

Mary Piorun, PhD
Director, Lamar Soutter Library
Director, NNLM Region 7

FY2022 BY THE NUMBERS

<table>
<thead>
<tr>
<th>Category</th>
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<td>Systematic Review Collaborations</td>
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<td>Reference Transactions</td>
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**FISCAL YEAR 2022 TIMELINE**

**JULY**
- NNLM Region 7 Planning
  NNLM Region 7 came together as a group for the first time as an expanded region to plan the work of Year 1.

**AUG**
- LSL Goes to See the WooSox at Polar Park
- UMass Chan Cares: Happy Wellness Week 2021!
  LSL promoted Wellness Week by putting games and activities throughout the Library, including our fan-favorite service dog Finn. Check out the Wellness Week LibGuide for more resources.
- Wi-Fi Upgrade Project in the Library
  IT performed an intensive Wi-Fi upgrade in the Library throughout the fall of 2021. These upgrades significantly improved Wi-Fi service throughout the three floors of the LSL.

**SEP**
- Student Activities Fair
  LSL attended the UMass Chan Student Activities fair to promote our Library services, as well as the Medical Humanities Lab.

**OCT**
- NNLM Establishes the National Center For Data Services (NCDS)
  Region 7 of the Network of the National Library of Medicine (NNLM) at UMass Chan entered into a partnership with the NYU Grossman School of Medicine Health Sciences Library to lead the National Center for Data Services.

**NOV**
- Journal of eScience Librarianship Special Issue—Research Data and Preservation (RDAP) Summit 2021
- Medical Institutional Repositories in Libraries (MIRL) Symposium
  The LSL co-hosted the inaugural MIRL, a free event held virtually November 17, 2021.
- LSL Seminar Series for Researchers
  Research & Scholarly Communication Services (RSCS) Librarians offered a monthly seminar series for researchers from November 2021—August 2022. Recordings of these seminars are available for viewing.
FISCAL YEAR 2022 TIMELINE

**An Appreciative Inquiry Narrative**

**Murmurs: Stories from Our Journey in Medicine—New Season 2**

This narrative medicine podcast is created by UMass Chan students and faculty, supported by the Medical Humanities Lab. Learn More About Medical Humanities Lab Projects

**Northeast Institutional Repository Day**

The LSL co-hosted this event which was held virtually December 2, 2021.

**UMass Chan Diversity Campus Read**

The LSL supported the 2021 campus read, coordinated by the UMass Chan Diversity and Inclusion (DIO) Office. The titles selected were *Medical Apartheid* and *The Sum of Us.*

**Worcester Community Read & Panel Discussion: What the Eyes Don’t See**

The LSL partnered with the Worcester Public Library to host a discussion of *What the Eyes Don’t See* by Dr. Mona Hanna-Attisha, along with a panel discussion of the history of lead contamination in Worcester.

**UMass Chan Loves Data Week**

Participating in the international celebration of research data, RSCS Librarians encouraged UMass Chan researchers to showcase their data in creative ways and hosted “Research Data Management 101: Elements of a Data Management and Sharing Plan.”

**LSL Artist in Residence Series Presents: Class Show 2022 Art Exhibit**

As part of the T.H. Chan School of Medicine Class of 2024’s initiative to make the class show more inclusive and representative of student talent, students of all years submitted a variety of art for display in the Library.

**“Medical Humanities Lab: Re-envisioning library services to foster the growth of medical humanities in education and healthcare”**

A virtual presentation for the Medical Library Association Health Humanities Caucus. Available for download in our Institutional Repository!

**18th Annual Gerald F. Berlin Prize for Creative Writing—Award & Ceremony**

This event was hosted by the Humanities in Medicine Committee of the Lamar Soutter Library and Dr. Richard Berlin. UMass Chan medical, nursing, & doctoral students as well as residents and fellows submitted poetry and creative writings for the 18th year in a row.

**Honoring Dr. Robert Finberg**

LSL created an exhibit honoring Dr. Robert Finberg in conjunction with Innate Immunity Day. Dr. Finberg, chair *emeritus* and distinguished professor of medicine, died unexpectedly on August 30, 2021. Read more about his impressive career and important work via the link.

**NNLM Region 7 Graphic Medicine Book Club Kits**

We hosted two library interns from the University of Kentucky. Raeshelle Cooke and Lauren Laumas developed discussion guides for our Graphic Medicine Book Club Kits—available for loan to any Region 7-based organization.
FISCAL YEAR 2022 TIMELINE

MAY

Artists in Residence Series—This Body of Work: Portraits from the Inside Out
A collection of portraits burned into maple, birch, or Shina plywood by Brett S. Poza, created from medical images.

R Café Kickoff
R Café cohosts Tess Grynoch and Ben Gerber kicked off meetings to discuss and share various R libraries, tools, and concepts. R Cafés will reoccur and anyone can join in!

Library Operations Collaboration
LSL Library Operations collaborated with IT and HR to streamline registering patrons and uploading records to PeopleSoft. They were also included in the IT Academic Technology training module for all incoming students.

JUNE

LSL Presents at IASSIST 2022 in Sweden
Tess Grynoch traveled to Gothenburg, Sweden and presented at the IASSIST 2022 conference as a culmination of work done as a Fellow on the IMLS grant—Visualizing the Future.

New NPHCO PHDL Subscribers
At the start of the access year for the NPHCO Public Health Digital Library (PHDL), new public health departments from Nebraska and South Carolina joined, and Washington and Colorado states supported staff from over 80 local health departments by granting access to PHDL.

UMass Chan Celebrates the Tercentennial Anniversary of Worcester
The LSL created a banner with a timeline of UMass’s Chan’s history in Worcester, titled “Working for Worcester’s Health” and tabled at the Tercentennial Celebration on the Common.

View the Full UMass Chan Timeline

NPHCO HIGHLIGHTS
The National Public Health Coordination Office (NPHCO) addresses information needs of the public health workforce through the Public Health Digital Library (PHDL). Public health departments fund the PHDL through annual fees. NPHCO manages access and delivery of the PHDL, instruction, and technical support. Partner libraries support the program as document delivery providers.

- 34 new journals added to the PHDL
- Participants: 28 state public health agencies & 8 local health units
- 948 registered users of the new remote sign-on system (not including IP address users)
- Over 300 users attended 12 PHDL Learning Programs

NNLM REGION 7 HIGHLIGHTS
The UMass Chan Medical School Lamar Soutter Library serves as the Regional Medical Library (RML) for Region 7, which provides programs, services, and dedicated support for NNLM Members in Connecticut, Massachusetts, Maine, New Hampshire, New York, Rhode Island, and Vermont.

- 44 projects were funded across Region 7
- 90% of these programs engaged, trained, or supported individuals from underrepresented racial and ethnic minority populations
- NNLM Region 7 introduced a new type of award, Collection Equity, and provided funding to address needs in their community through collections
2021 kicked off a new phase of strategic planning for the LSL. In Fiscal Year 2021, we met with a strategic planning consultant, facilitated focus groups, reviewed materials generated from a virtual all-staff retreat, and began planning our actions for FY2022 and FY2023. The staff's open discussion, break-out rooms, and engagement discussions were captured by the Ink Factory Studio, who specialize in capturing real-time visual notes. These notes were used to identify important themes and develop the 2022 Action Plan. Emerging from the Action Plan were several Teams that were given charges and goals and organized into 'Types': Open, Representative, and Appointed. FY22's completed charges and goals and on-going Team work will inform the next phase of the Library's strategic planning and will also include planning for a major first-floor renovation.

**August 2021**
Virtual half-day staff retreat with our strategic planning consultant

**November 2021**
Managers led strategic planning discussion groups with staff

**January 2022**
Created the 2022 Lamar Soutter Library Action Plan

**February 2022**
Audited and reviewed existing communication tools

**May 2022**
Launched LSL Teams

**LSL TEAMs**
Community Engagement
Hybrid Working Environment
Inclusiveness, Diversity, Equity, & Accessibility (IDEA)
Mentoring & Professional Development
Policies Review
Resource Management & Discovery
Social Committee
Staff Wellness
Statistics
Website Redesign

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**NEW HIRES**

<table>
<thead>
<tr>
<th>Rebecca Gerber</th>
<th>Electronic Resources Librarian</th>
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<tr>
<td>Jessica Kilham</td>
<td>Associate Director of NNLM Region 7</td>
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<tr>
<td>Morgan Kolinski</td>
<td>Project Manager</td>
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<tr>
<td>Brittany Quinones</td>
<td>Library Assistant</td>
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<td>Jess Spear</td>
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<td>Gregg Stevens</td>
<td>Manager of Education &amp; Clinical Services</td>
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<td>Noelle Stockwell</td>
<td>Library Assistant</td>
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**BOOK DISPLAYS**

| Summer 2021: Read Something Different |
| Wellness Week                           |
| Constitution Day                        |
| The Science of Emotions                 |
| Mental Health Awareness Month           |

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**LSL PUBLICATIONS & PRESENTATIONS**

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**LSL FY22 GRANTS & SUB-CONTRACTS**

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508-856-6099 | 55 Lake Ave N, Worcester MA 01655 | library.umassmed.edu