

DIRECTOR'S MESSAGE

It is my honor to present the Lamar Soutter Library Fiscal Year 2022 Annual Report. In the pages that follow you will see the Library staff working non-stop to provide equitable service to all in teaching, learning, and accessing information in support of education, research, and healthcare. Some of our most popular services: systematic reviews, bibliometrics work, and custom educational programs continue to expand. This past year the Research and Scholarly Communications Department migrated software behind *eScholarship* and the journal publishing system. The transition was seamless to users, but I want to acknowledge the countless hours put into this project by Library staff. We continue to work with facilities to improve the current library space and begin a comprehensive redesign to better utilize the space we have. It is our goal to ensure the Library is a welcoming and safe place for all who visit. Please reach out if there is anything we can assist you with.

We are excited to be partnering once again with UMass Chan students, departments, and administration to bring in-person events back into the Library. We invite everyone to utilize our collections for your scholarship, teaching, and personal growth. Visit the Library in-person and online, and explore how our spaces, collections, and caring staff can assist you in meeting your information needs.





Mary Piorun, PhD

Director, Lamar Soutter Library
Director, NNLM Region 7

FY2022 BY THE NUMBERS

35

SYSTEMATIC REVIEW
COLLABORATIONS



254,917

ONLINE LIBRARY
VISITORS

68

EDUCATION &
OUTREACH SESSIONS



85,522

IN-PERSON
LIBRARY VISITORS

1,405

PEOPLE SERVED BY
EDUCATION & OUTREACH



415,753

E-RESOURCE
USAGE

612

INTERLIBRARY
LOAN REQUESTS



2,812

REFERENCE
TRANSACTIONS

FISCAL YEAR 2022 TIMELINE

2021

JULY

Journal of eScience Librarianship Special Issue—Data Curation in Practice



JeSLIB is a LSL-sponsored publication hosted on eScholarship@UMassChan.

Regina Raboin Editor-in-Chief
Sally Gore Associate Editor
Lisa Palmer Distribution Editor
Julie Goldman Managing Editor



NNLM Region 7 Planning



NNLM Region 7 came together as a group for the first time as an expanded region to plan the work of Year 1.

AUG



LSL Goes to See the WooSox at Polar Park

SEP



Student Activities Fair

LSL attended the UMass Chan Student Activities fair to promote our Library services, as well as the Medical Humanities Lab.

OCT

UMass Chan Cares: Happy Wellness Week 2021!



LSL promoted Wellness Week by putting games and activities throughout the Library, including our fan-favorite service dog Finn. Check out the **Wellness Week LibGuide** for more resources.

NNLM Establishes the National Center For Data Services (NCDS)



Region 7 of the Network of the National Library of Medicine (NNLM) at UMass Chan entered into a partnership with the NYU Grossman School of Medicine Health Sciences Library to lead the National Center for Data Services.

NOV

Wi-Fi Upgrade Project in the Library



IT performed an intensive Wi-Fi upgrade in the Library throughout the fall of 2021. These upgrades significantly improved Wi-Fi service throughout the three floors of the LSL.

Journal of eScience Librarianship Special Issue—Research Data and Preservation (RDAP) Summit 2021



Medical Institutional Repositories in Libraries (MIRL) Symposium



The LSL co-hosted the inaugural MIRL, a free event held virtually November 17, 2021.



LSL Seminar Series for Researchers



Research & Scholarly Communication Services (RSCS) Librarians offered a monthly seminar series for researchers from November 2021— August 2022. Recordings of these seminars are available for viewing.

FISCAL YEAR 2022 TIMELINE



An Appreciative Inquiry Narrative

Murmurs: Stories from our Journey in Medicine • Dec 20, 2021

Murmurs: Stories from Our Journey in Medicine—New Season 2

This narrative medicine podcast is created by UMass Chan students and faculty, supported by the Medical Humanities Lab.

[Learn More About Medical Humanities Lab Projects](#)

Northeast Institutional Repository Day

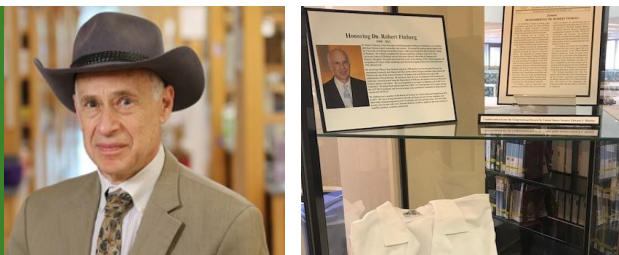
The LSL co-hosted this event which was held virtually December 2, 2021.

UMass Chan Loves Data Week

Participating in the international celebration of research data, RSCS Librarians encouraged UMass Chan researchers to showcase their data in creative ways and hosted “Research Data Management 101: Elements of a Data Management and Sharing Plan.”

“Medical Humanities Lab: Re-envisioning library services to foster the growth of medical humanities in education and healthcare”

A virtual presentation for the Medical Library Association Health Humanities Caucus. Available for download in our Institutional Repository!



Honoring Dr. Robert Finberg

LSL created an exhibit honoring Dr. Robert Finberg in conjunction with Innate Immunity Day. Dr. Finberg, chair *emeritus* and distinguished professor of medicine, died unexpectedly on August 30, 2021. Read more about his impressive career and important work via the link.

2022

DEC

UMass Chan Diversity Campus Read

The LSL supported the 2021 campus read, coordinated by the UMass Chan Diversity and Inclusion (DIO) Office. The titles selected were *Medical Apartheid* and *The Sum of Us*.

Worcester Community Read & Panel Discussion: *What the Eyes Don't See*

The LSL partnered with the Worcester Public Library to host a discussion of *What the Eyes Don't See* by Dr. Mona Hanna-Attisha, along with a panel discussion of the history of lead contamination in Worcester.

JAN

FEB



LSL Artist in Residence Series Presents: Class Show 2022 Art Exhibit

As part of the T.H. Chan School of Medicine Class of 2024's initiative to make the class show more inclusive and representative of student talent, students of all years submitted a variety of art for display in the Library.

MAR

18th Annual Gerald F. Berlin Prize for Creative Writing—Award & Ceremony

This event was hosted by the Humanities in Medicine Committee of the Lamar Soutter Library and Dr. Richard Berlin. UMass Chan medical, nursing, & doctoral students as well as residents and fellows submitted poetry and creative writings for the 18th year in a row.

APRIL

NNLM Region 7 Graphic Medicine Book Club Kits

We hosted two library interns from the University of Kentucky. Raeshelle Cooke and Lauren Laumas developed discussion guides for our Graphic Medicine Book Club Kits—available for loan to any Region 7-based organization.

FISCAL YEAR 2022 TIMELINE



Artists in Residence Series—This Body of Work: Portraits from the Inside Out

A collection of portraits burned into maple, birch, or Shina plywood by Brett S. Poza, created from medical images.

R Café Kickoff

R Café cohorts Tess Grynock and Ben Gerber kicked off meetings to discuss and share various R libraries, tools, and concepts. R Cafés will reoccur and anyone can join in!

Library Operations Collaboration

LSL Library Operations collaborated with IT and HR to streamline registering patrons and uploading records to PeopleSoft. They were also included in the IT Academic Technology training module for all incoming students.

LSL Presents at IASSIST 2022 in Sweden

Tess Grynock traveled to Gothenburg, Sweden and presented at the IASSISTS 2022 conference as a culmination of work done as a Fellow on the IMLS grant—Visualizing the Future.

MAY

Public Health Digital Library



New NPHCO PHDL Subscribers

At the start of the access year for the NPHCO Public Health Digital Library (PHDL), new public health departments from Nebraska and South Carolina joined, and Washington and Colorado states supported staff from over 80 local health departments by granting access to PHDL.

JUNE



UMass Chan Celebrates the Tercentennial Anniversary of Worcester

The LSL created a banner with a timeline of UMass's Chan's history in Worcester, titled "Working for Worcester's Health" and tabled at the Tercentennial Celebration on the Common.

[View the Full UMass Chan Timeline](#)

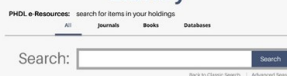
NPHCO HIGHLIGHTS

The National Public Health Coordination Office (NPHCO) addresses information needs of the public health workforce through the Public Health Digital Library (PHDL). Public health departments fund the PHDL through annual fees. NPHCO manages access and delivery of the PHDL, instruction, and technical support. Partner libraries support the program as document delivery providers.



National Public Health Coordination Office

Public Health Digital Library



- 34 new journals added to the PHDL
- Participants: 28 state public health agencies & 8 local health units
- 948 registered users of the new remote sign-on system (not including IP address users)
- Over 300 users attended 12 PHDL Learning Programs

NNLM REGION 7 HIGHLIGHTS

The UMass Chan Medical School Lamar Soutter Library serves as the Regional Medical Library (RML) for Region 7, which provides programs, services, and dedicated support for NNLM Members in Connecticut, Massachusetts, Maine, New Hampshire, New York, Rhode Island, and Vermont.



- 44 projects were funded across Region 7
- 90% of these programs engaged, trained, or supported individuals from underrepresented racial and ethnic minority populations
- NNLM Region 7 introduced a new type of award, Collection Equity, and provided funding to address needs in their community through collections

LAMAR SOUTTER LIBRARY STRATEGIC PLANNING FY2022

2021 kicked off a new phase of strategic planning for the LSL. In Fiscal Year 2021, we met with a strategic planning consultant, facilitated focus groups, reviewed materials generated from a virtual all-staff retreat, and began planning our actions for FY2022 and FY2023. The staff's open discussion, break-out rooms, and engagement discussions were captured by the Ink Factory Studio, who specialize in capturing real-time visual notes. These notes were used to identify important themes and develop the 2022 Action Plan. Emerging from the Action Plan were several Teams that were given charges and goals and organized into 'Types': Open, Representative, and Appointed. FY22's completed charges and goals and on-going Team work will inform the next phase of the Library's strategic planning and will also include planning for a major first-floor renovation.

August 2021

Virtual half-day staff retreat with our strategic planning consultant

November 2021

Managers led strategic planning discussion groups with staff

January 2022

Created the 2022 Lamar Soutter Library Action Plan

February 2022

Audited and reviewed existing communication tools

May 2022

Launched LSL Teams

LSL TEAMS

- Community Engagement
- Hybrid Working Environment
- Inclusiveness, Diversity, Equity, & Accessibility (IDEA)
- Mentoring & Professional Development
- Policies Review
- Resource Management & Discovery
- Social Committee
- Staff Wellness
- Statistics
- Website Redesign

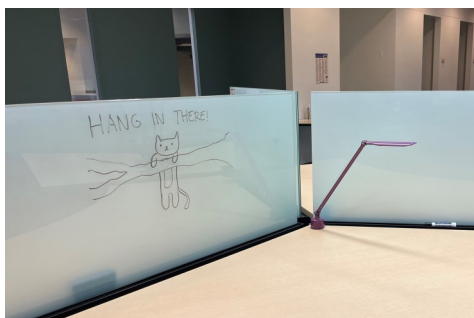


NEW HIRES

- Rebecca Gerber** | Electronic Resources Librarian
- Jessica Kilham** | Associate Director of NNLM Region 7
- Morgan Kolinski** | Project Manager
- Brittany Quinones** | Library Assistant
- Jess Spear** | Systems Assistant
- Gregg Stevens** | Manager of Education & Clinical Services
- Noelle Stockwell** | Library Assistant

BOOK DISPLAYS

- | Summer 2021: Read Something Different
- | Wellness Week
- | Constitution Day
- | The Science of Emotions
- | Mental Health Awareness Month



LSL PUBLICATIONS & PRESENTATIONS



LSL FY22 GRANTS & SUB-CONTRACTS

