



# Lamar Soutter Library

Education • Research • Health Care

*Empowering the future. Preserving the past.*

# ANNUAL REPORT

## Fiscal Year 2021

### DIRECTOR'S MESSAGE

From the global COVID-19 pandemic to the increasingly urgent fight for racial justice, FY21 saw a world flipped upside down. With a renewed focus on health, safety, and equity, the Lamar Soutter Library (LSL) staff continually pivoted to meet the needs of the University of Massachusetts Medical School (UMMS) community. Staying connected while apart remained our priority this year as everyone combatted Zoom fatigue and cabin fever. The LSL embraced the opportunity to reflect and recalibrate our priorities to confidently meet the needs of everyone we serve.

Dismantling barriers to access and ensuring equity to all in our community will continue to be a focus in FY22. In response to our community's need to address racial and social equity head on, we are partnering with the UMMS Diversity and Inclusion Office to offer and support programming and collections. In addition, we are currently investing in staff training on inclusive leadership, reviewing policies and procedures to ensure equity, and working to amplify unheard voices in our community.

The coming year will no doubt bring a new set of challenges. As we prepare to welcome everyone to campus, we are also hard at work on projects to improve Library space. The second and third floors of the Library were renovated in August of 2020 with new carpeting and seating; by the end of August 2021, there will be new skylights and lighting in the main seating area on the first floor. Stop in and say hello! We have missed you!



Mary Piorun, PhD

Director, Lamar Soutter Library  
Director, NNLM Region 7

### BY THE NUMBERS

#### REACHING THE UMMS COMMUNITY

62,752	In-Person Visitors
108,824	Website Visitors
133,879	Sessions on Resource Guides
466	Tweets
84	New Followers (Thank you!)



#### LSL SERVICES PROVIDED

810	Ask A Librarian Questions
138	Education & Outreach Sessions
2,894	Reference Questions Answered
28	Systematic Review Collaborations
516	Interlibrary Loan Borrowing Requests from UMMS & UMass Memorial
744	Interlibrary Loan Lending Requests from Other Libraries

#### ESCHOLARSHIP@UMMS

427,158	Downloads
1,277	Works Added
Readers from 9,429 institutions and 207 Countries	

# FISCAL YEAR 2021 TIMELINE

## 2020

### JULY



#### [The LSL Re-Opens!](#)

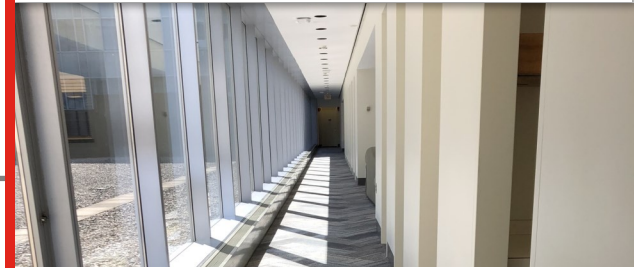
After 5 months of being closed during the early months of the COVID-19 Pandemic, the Lamar Soutter Library re-opened its doors to students, staff, and faculty.

#### [New A-Z Database List](#)

This list allows patrons to search our list of 130+ databases more easily while taking some of the guessing out of their searching process. **Take a look at the list!**

#### [Study Carrel Reservation](#)

We implemented a reservation system for our study carrels through Springshare's LibCal Seats, allowing students to reserve a carrel any time of day.



### AUG

#### [Behind the Scenes E-Resources](#)

We implemented Third Iron's LibKey Discovery on platforms such as PubMed, WorldCat Discovery, EBSCO, and Scopus. Check out the new **"Get PDF!"** search tab!

### SEPT



#### [Artist-in-Residence: Zach Michaels](#)

We hosted the pyrography collection *Fire and Wood* by fourth year medical student Zach Michaels.

#### [LSL Book Club: How to be an Antiracist](#)

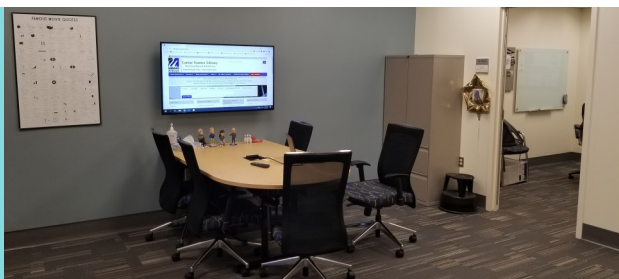
UMMS's campus read was explored more deeply by LSL staff through a weekly book club. Discussion questions were posted on an internal Libguide and we met virtually in small groups to discuss and reflect.

### OCT

#### [Research Data Management 101](#)

RSCS librarians Kim MacKenzie and Tess Grynock launched a new professional development series focusing on library-related skills and resources including the basics of data management and data organization.

### NOV



#### [RSCS Gets a New Office](#)

Research & Scholarly Communication Services (RSCS) moved into the former UMMS Student Counseling Center. This space was renovated and is now a beautiful office space for meetings, education, and consultations. We look forward to seeing you!

#### [Journal of eScience Librarianship \(JeSLIB\)](#)

JeSLIB Volume 9, Issue 1 was published in December with key themes of social justice in research data management, data services, and data librarianship.

JeSLIB is a LSL sponsored publication hosted on eScholarship@UMMS with internal editors:

**Regina Raboin**, Editor-in-Chief  
**Sally Gore & Lisa Palmer**, Editors

### DEC

# FISCAL YEAR 2021 TIMELINE

## 2021

### JAN

#### [EZproxy Single-Sign-On](#)

As a part of our mission to streamline access to electronic resources for our off-campus patrons, we implemented Single-Sign-On (SSO) for our EZproxy authentication.

#### [UMMS 50th Anniversary](#)

A retrospective collection of fun facts and trivia adorns the Library's main display case in celebration of the 50th Anniversary of the UMASS Medical School.

### FEB

#### [Black Men in White Coats: Screening](#)

A virtual screening and discussion panel of this documentary film was offered for UMMS students, faculty and staff.

#### [Systematic Reviews & Covidence](#)

Covidence is a systematic review tool suitable for beginning and advanced researchers alike! It streamlines the processes and, on average, reduces the time it takes to complete a review by 35%.

### MARCH

#### [NPHCO](#)

The NNLM Public Health Coordination Office (NPHCO) reaches a new high of 32 public health departments participating in the Public Health Digital Library.

#### [UMMS Land Acknowledgement](#)

Three of our staff authored the document, "Recommendations for the University of Massachusetts Medical School Land Acknowledgement." to aid the development of UMMS' Land Acknowledgement.

### APRIL



#### [Destined to Be](#)

NNLM/NER, in partnership with *All of Us* and StoryCorps, developed an animated audio card sharing the experience of two black women's pre-term pregnancies. We invite you to listen to their stories.

#### [Skylight Renovation Project](#)

Our 50 year old skylights are being replaced over the summer. While it's noisy right now, we're looking forward to fewer leaks and the installation of energy-efficient lighting!

### MAY

#### [eScholarship@UMMS](#)

In March 2020 a COVID-19 collection was created and by June 2021 it contains 287 publications that have been downloaded more than 53,000 times.

#### [Regional Medical Library Region 7](#)

NNLM Regional Medical Library—New England Region becomes Region 7 with the addition of New York and starts its next grant cycle at the Lamar Soutter Library.

### JUNE

#### [Implementing PolicyMap](#)

PolicyMap offers the ability to organize and visualize information down to the neighborhood level. It's an invaluable resource for research and outreach focusing on social determinants of, public, and population health to name a few. [Explore more!](#)

#### [17th Annual Gerald F. Berlin Prize for Creative Writing](#)

Sponsored by the LSL's Humanities in Medicine Committee and funded by a donation from published poet Richard M. Berlin, MD, instructor in Psychiatry. Check out this year's submissions!



# LSL RESPONDS TO COVID-19



The majority of LSL staff have been working remotely since March 2020 and will return with hybrid schedules starting August 2021. We've stayed connected with our patrons through our [Ask a Librarian Service](#) and look forward to in-person consults!



Library administration and staff volunteered as a part of the UMMS Vaccine Corps.

## [Learn About Vaccine Corps](#)

PICTURED: REGINA RABOIN, ASSOCIATE DIRECTOR



The bi-annual carrel and locker key lotteries were paused until further notice, but carrels were made available for daily reservation.

## [LSL Carrel Reservation](#)



After closing in March 2020, the LSL re-opened in August 2020. The service desk was staffed with reduced hours, but 24/7 badge access to the library remained in effect for students, staff, and faculty.

## [Find Our Current Hours Here](#)



Masks were required to be worn at all times in the Library as UMMS closely monitored CDC guidelines and UMMS COVID-19 testing results.

## [UMMS COVID-19 Policies](#)



Since March 2020, all instruction has taken place virtually and our librarians are busier than ever!

## MEDICAL HUMANITIES LAB

The 2020-2021 Humanities Lab meetings had increased attendance, especially from outside of the UMMS campus community. Each month brought exciting new medical humanities projects to discuss. Participants and presenters showed that medical humanities brought much needed relief to the day-to-day stressors that accompanied the COVID-19 Pandemic.

### 2020 HINDSIGHT PROJECT

This project compiled reflections, poetry, songs, photographs, paintings to bring beauty and hope in a very challenging year.

- Envisioned and created by Bronwyn Wada-Gill and Megan Hansen, Class of 2022

### PRESENTATIONS

Two presentations by Raphael A. Carandang, MD and Lucia Knoles, PhD, spoke to the power of narrative writing and storytelling in medicine.

- [Watch the recording](#) of Dr. Lucia Knoles' 2020 Neurohumanities presentation

### BAYSTATE HEALTH

We learned about Baystate's:

- BERST** (Baystate Education Research and Scholarship of Teaching) program
- Baystate Phoenix**, a UMMS-Baystate Internal Medicine Residency Humanities Journal.

## CHECK OUT THE WEBSITE FOR MORE FEATURED PROJECTS

### NEW HIRES

<b>Sean Corning</b>	Education & Outreach Specialist - NNLM Region 7
<b>Bennie Finch</b>	Education & Outreach Specialist - NNLM Region 7
<b>Amy Reyes</b>	Education & Clinical Services Librarian - LSL
<b>Jess Spear</b>	Library Assistant - LSL
<b>Connie Stiefel</b>	Library Assistant - LSL

### BOOK DISPLAYS

Feb	<b>Black History</b>
March	<b>Women's History</b>
April	<b>Autism Awareness</b>
May	<b>Mental Health Awareness</b>
June	<b>LGBTQ+ Pride</b>



[LSL PUBLICATIONS & PRESENTATIONS](#)

[LSL FY21 GRANTS & SUB-CONTRACTS](#)