

## RML - New England Region Update

Under contract with the National Library of Medicine, the Lamar Soutter Library serves as the Regional Medical Library for the New England Region (NER). The NER office supports the National Network of libraries that serve health professionals and the public with timely access to health information. The Lamar Soutter Library of the University of Massachusetts Medical School is in the third year of its third, five-year contract. In response to ongoing information needs of diverse populations, NER has developed the following major initiatives:

### Focused Outreach

Focused Outreach brings the resources of the National Library of Medicine into a community to conduct a systematic approach to identifying health agencies and develop relationships with key leaders. The goal is to assess health information use patterns, promote resources, and conduct training for health and human service agency staff. Focused outreach provides sustained outreach to a community identified as medically underserved, facing health care access issues, or economically disadvantaged.

### Knowledge Management

NER is implementing a plan to stimulate innovations in biomedical knowledge management and information services at the hospital level. Based on prior work in developing a template for a Healthcare Knowledge Services Center, NER makes funding and consultation available to develop enhanced information services based on knowledge management principles.

### Public Health Information Access

This project provides access to relevant information resources to state public health departments across fourteen states. The project intertwines information access, information management, article delivery, and instruction to enhance the level of information resources available to public health departments. Spanning monographs and journals, over 100 full-text titles are available via department intranet.

### Communities of Interest

Communities of Interest allow information providers to reflect and respond to changes and trends affecting health care. They engage in ongoing discussion of how emerging trends in health care impact the library and health information setting and how libraries should prepare for and respond to these themes. They are organized around five focus areas: Healthy Communities, Health Literacy, Healthcare Workforce, HealthIT, and eScience.

### eScience

Activities such as the yearly Symposium and Boot Camp offer opportunities for in-person learning. Programs are offered on e-science principles, working concepts, and skills, with a focus on data management. An eScience Portal for New England Librarians fosters learning and collaboration in eScience.

NER activities across the region were both in-person or distance-based; 152 instructional session were conducted with 2,299 total attendees. These sessions included PubMed, MedlinePlus, consumer health topics, public health, technology, and DOCLINE. Through community engagement and health information training, funded projects reach numerous audiences such as health care providers, health educators, librarians, school nurses, and community health workers.

## Lamar Soutter Librarians: Changing Roles

### Education & Outreach

2013 marks the first year where all four years of the medical school are using the new LiNC longitudinal curriculum. Changes in strategic initiatives have also taken place in the Graduate School of Biomedical Sciences and the Graduate School of Nursing, one example being an increased focus on geriatric education. With the continued roll out of the Affordable Care Act, the school's clinical partner UMass Memorial Healthcare has faced unprecedented changes in how it achieves its important mission of high quality patient care. In response to this groundswell of changes, the Department of Clinical and Educational Services is finding new ways to support our learners and our providers. Much of this support continues to move outside of the library walls, working with students, physicians, and other staff where they work. Librarians from the department work closely with the Graduate Medical Education program, helping to answer questions and teach information literacy skills to residents through participation in morning report and chart rounds. This year, outreach to the Department of Medicine includes librarians working closely with residents in five of the largest academic departments. The medical school's learning communities are also a focus of increased outreach with the "house librarian" program (each medical student having a personal librarian). The house librarians are taking an active role in supporting the capstone project which all students are required to complete prior to graduation beginning with the class of 2016. Librarians in the department are working in new roles such as supporting research through participation on systematic review teams and increased responsibility as secondary reviewers on the school's Institutional Review Board (IRB). UMass academic and clinical programs cover an area of more than 1,600 square miles in central Massachusetts, and the Department of Education and Clinical Services is committed to providing services, outreach, and training to all affiliated persons throughout this area.



Lamar Soutter Librarians work to expand global health information access in Liberia at the University of Liberia, A.M. Dogliotti College of Medicine, Health Sciences Library, Monrovia

### eScholarship@UMMS

eScholarship@UMMS helps individual researchers and departments organize and disseminate their research beyond the walls of the medical school. The growing archive includes more than 13,000 journal articles, dissertations, posters, presentations, reports, research data, and other items authored by UMMS faculty, staff, and students. Visitors from 195 countries and territories have downloaded materials, with 180,000 downloads in FY13.

Driven by the desire to help faculty create and disseminate knowledge, the Library began its electronic journal publishing program in 2009 by partnering with two academic departments, Neurology and Psychiatry, to publish Neurological Bulletin and Psychiatry Information in Brief. The Library explored the idea of creating its own peer-reviewed, open access electronic journal and published the inaugural issue of the Journal of eScience Librarianship on February 15, 2012. Each journal continues to publish regularly, and readership statistics and patterns are extremely positive. In fall 2012, the Library published its first eBook, "A History of the University of Massachusetts Medical School" authored by the medical school's head of the Office of Medical History and Archives.

Libraries are becoming providers of services as well as stewards of collections. The Lamar Soutter Library is embracing strategic areas such as research data management services and alternative metrics, or "altmetrics." Research data management services are increasingly important for research communities as the artifact of scholarly communication shifts from the publication to the product. Increased federal oversight of the management and dissemination of research products will impact many strata of the research institution, from PIs, to administration, to students. The Library can consolidate and complement the many research support activities that are at work within the institution.

### Grants/Sub-Contracts in Effect FY2013

**National Network of Libraries of Medicine, New England Region.** (NLM Contract No. HHS-N-276-2011-00010-C), National Institutes of Health, National Library of Medicine, 5/1/11-4/30/16, \$6.9 million. Elaine R. Martin, principal investigator. Mary Piorun, associate director. To provide information, outreach, and resource sharing services to health professionals and consumers in six New England states.

**Partners in Information Access for Public Health Workforce Website.** NN/LM, NER, 5/1/12-4/30/13, \$85,000. Elaine R. Martin, Principal Investigator. Hathy Simpson, Project Director. To enhance and maintain content of the PHPartners.org website including selecting and organizing resources, addressing design issues, and increasing knowledge and awareness of PHPartners.org in pursuit of the mission to help the public health workforce find and use information effectively to improve and protect the public's health.

**Public Health Information Access through the New England Region and PHIA-Expanded.**

NN/LM, NER, 5/1/12-4/30/13, \$277,983. Elaine R. Martin, principal investigator. Karen H. Dahlen, project coordinator. To improve understanding and utilization of trusted evidence-based resources within Public Health Departments via a developed prototype digital library in order to expand PH Departments' access to national and global public health information.

**e-Science Learning – Supporting eScience Learning and Practice through the New England Region.**

NN/LM, NER, 5/1/12-4/30/13, \$100,590. Elaine R. Martin, Principal Investigator. Donna Kafel, Project Coordinator. To support learning and collaboration of health and science librarians in the area of e-Science through the creation of programs, new consortiums, partnerships, or joint ventures.

**Data Management Curriculum.** NN/LM, NER, 5/1/12-4/30/13, \$44,663. Elaine R. Martin, principal investigator. Andrew Creamer, project coordinator. To expand the work in Data Management to more fully develop lecture notes with accompanying slides, online content, student exercises and teacher's guide. To develop best practices in data management instruction so that students in the sciences and health sciences can effectively participate in 21st century discoveries.

**Teaching Research Data Management to Medical Librarians in MAR.** UPitt/0020808-407796-UMMSLSL NN/LM, MAR, 1/1/2013 – 4/30/2013, \$17,043. Elaine R. Martin, principal investigator. Donna Kafel and Andrew Creamer, instructors. To develop and teach a two day Data Management Course for Health Science Librarians in the Mid Atlantic Region.

**Women's Health Resources Dissemination Outreach.** ICF Inc LLC/HHSN3162012000028W, National Institutes of Health, National Library of Medicine, NLM, 2/18/13-9/19/13, \$49,982. Elaine R. Martin, principal investigator. Sally Gore, project coordinator. To improve and promote access to women's health resources within the University of Massachusetts Medical School. This project also supports the mission of UMMS to enhance the leadership of women in academic medicine.

**Administrative Supplement Grant for Informationist Services. Promoting Breast Cancer Screening in Non-Adherent Women.** 3 R01 CA-132935-04 & 05-S1, National Cancer Institute, 9/18/12-1/31/14, \$49,998. Roger Luckmann & Mary Costanza, co-principal investigators. Sally Gore, Lamar Soutter Library, Informationist. The Informationist provides metadata, database design and retrieval advice to the technical team; assists investigators in identifying key information technology issues in the existing tracking system; and works with them on a systematic review, provides customized instruction to the team, and support public access submission.

**UMass Center for mHealth-Based Behavioral Sensing and Interventions.** Funding provided by UMass President's Office Grant, 5/20/13-10/31/13, \$2,800. Sherry Pagoto & Deepak Ganesan, co-principal investigators. Sally Gore, Lamar Soutter Library, Informationist. The Informationist provides expertise in development of the mHealth website; develops controlled vocabulary, assigns proper metadata, and builds the infrastructure required for efficient and effective transfer of information; and maintains a growing catalog of relevant resources in the area of mHealth.

**Global Health Pilot.** Dean's Project Fund in collaboration with the UMMS Office of Global Health, 6/30/11-5/31/13, \$29,500. Elaine R. Martin, principal investigator (LSL portion). To develop a Health Sciences Library at the A.M. Dogliotti College of Medicine at the University of Liberia in Monrovia, Liberia.

### Research & Scholarly Communications

In 2012, the Lamar Soutter Library (LSL) successfully collaborated with two principal investigators at UMMS, as well as their research teams, to receive a supplemental grant from the National Library of Medicine. The award, an "NLM Administrative Supplements for Informationist Services in NIH-funded Research Projects," was one of eight awarded nationally. It provides funding to support an informationist, or in-context information specialist, to the research team. An informationist is a librarian with a disciplinary background in biomedical, behavioral or biological sciences, as well as library and information science, who serves the research team by offering expertise in the areas of data and information management. The outputs included developing data management tools (a data dictionary and data request form), providing an in-depth literature review and report on the issues facing researchers and internet technology professionals when building and implementing research tools, assisting with a systematic review on the effectiveness of telephone intervention protocols for preventive screenings, and instructing the members of the team in advanced searching techniques and bibliographic management.

Additional informationist projects included supporting the Community Engagement Research Section of the UMass Center for Clinical and Translational Science (CTS) by building a catalog of resources related to best practices for the dissemination of community-based research, helping to build tools for collaborations between academic and community partners, and providing library consultation services to the CTS community at large. Finally, one of the principal investigators for the UMass Center for mHealth used an embedded librarian. The Center, a pilot project funded by the President's Office, is a cross-campus initiative devoted to mHealth and sensing research and development

These roles serve as new models of embedded librarianship for the LSL. They provided opportunities for new services from the Library in the role of data and information management. Further, the acceptance of an informationist into a well-funded research team demonstrates a level of commitment by researchers to receiving research support from the Library that it has not experienced to date.

### Cultural Events

**Event programming in FY2013 included:**

#### Humanities in Medicine Presentations & Book Signings

- *Secret Wounds: the story of one physician's journey*, Richard M. Berlin, MD
- *Primary Care Story Telling: Medical Readers' theatre from the Thursday Morning Memo*
- *The Morning After: A History of Emergency Contraception*, by Heather Munro Prescott
- *But I Just Grew Out My Bangs! A Cancer Tale*, by Katya Lezin
- *Crash: A Mother, a Son, and the Journey from Grief to Gratitude*, by Carolyn Roy-Bornstein, MD
- *The Ninth Annual Gerald F Berlin Prize for Creative Writing Award Ceremony & readings*
- *Holystic Medicine: The Patron Saints of Medicine*, by Seymour I. Schwartz, MD

#### Artist in Residence

- *Brainscapes, drawings in ink and other media*, by Vivian Budnick, PhD
- *Reflected Visions a photography exhibit* by Norberto Gherbesi
- *In Case You Missed It...small moments in life that caught my attention*, a photography and oil exhibit by Penny J Matthews
- *Pressing Matters, A lithography exhibit* by Kathleen Monahan
- *My Favorite Maine Birds, a photography exhibit* by Oscar Starobin, MD
- *The Textile & The Grid, a textile exhibit*, by Catherine Kirsch with a talk, *The Textile & The Grid: The Artist Process*

#### Co-Sponsored

- *WEIGHT OF THE NATION*, a documentary viewing and discussion on the struggle of obesity
- *Gen Silent*, classroom clips version of the film, a viewing and discussion of the discrimination and challenges met by LGBT elders.
- *Staying Human in Health Care: From the House of God to The Spirit of the Place*, a presentation by Samuel Shem, MD

#### Outreach

- *The Price of Sugar*, a documentary viewing and discussion by the Dominican Republic Medical Services Initiative
- *National Healthcare Decision Day*, a discussion of End-of-Life Wishes

#### Library Events

- *Kindles, iPads, and Nooks: Academic Publishing in the Age of eBooks*, a discussion of the trends, challenges and opportunities for authors and publishers in the era of scholarly eBook publishing, by Kent Anderson, CEO/Publisher of the Journal of Bone & Joint Surgery, and an introduction to the library's first open access book, *A History of the University of Massachusetts Medical School: Integrating Primary Care and Biomedical Research, Part 1*, by Ellen More, PhD.
- *Open Access Week: UMMS Open Access Policy, Video-Setting the Default to OA, Open Access, Copyright, and Your Dissertation GSBS Dissertation and Copyright*, by Lisa Palmer and Sally Gore

### Office of Medical History & Archives

The Office of Medical History & Archives (OMHA) of the Lamar Soutter Library's year was filled with activities that contributed to recovering, preserving, organizing, teaching, and otherwise disseminating the documents that attest to UMMS's fascinating history. Through historical writing, we are also creating that history for future generations.

**American Archives Month:** The October 24, 2013 event honored the founding and early development of University Hospital (now, UMMHC-University Campus). The panel consisted of Dr. Marianne Felice, retired chair of Pediatrics and interim hospital president in 2001, moderator, Ms. Gail Loughlin Hines, Hon. John Conte, Esq., Oscar Starobin, MD, Anne Bourgeois, Ed.D., Ira Ockene, MD, O. Nsidinanya Okike, MD, and Richard Glew, MD. A slide loop of historic photos and a Library window display enriched the experience.

**Archives Management:** A new OMHA web site, resulting in greater ease of navigation, the addition of a collection-of-the-month feature, more visual displays, and a new look to conform with the LSL web style was launched. Take a look: <http://library.umassmed.edu/omha/index>.

The completion of finding aids for the Graduate School of Nursing Papers, the Memorial Hospital Collection, and the Samuel Thompson, PhD Papers make these important collections more accessible and discoverable for users. An additional 10 oral histories were conducted this year to bring the current total to 103. Notable among this year's interviewees was the Hon. Michael Dukakis.

Three interns worked to process new and existing collections for OMHA this year: UMMS Office of Communications collection, Worcester Foundation for Biological Research papers and photographs, and the MassBiologics extensive archives of historical photographs and papers. During 2013, the Lamar Soutter Library Archives received an additional 25 linear feet of donations of papers and artifacts, including 5 new collections, for a total of 68 collections and 270 linear feet.

**History of UMMS:** A major initiative of OMHA is to document the history of the early years of the medical school in *A History of the University of Massachusetts Medical School: Integrating Primary Care and Biomedical Research*, by Ellen S. More. The first four chapters (Part 1) of this history was published in an eBook format by the Lamar Soutter Library.

This book tells the story of the school's successful efforts to reconcile the demands of primary care education with world-class research. Part 1 tells the sometimes raucous story of the politics of bringing the school from legislative enactment to actual groundbreaking, a process lasting more than 20 years. Take a look here [http://escholarship.umassmed.edu/umms\\_history/1/](http://escholarship.umassmed.edu/umms_history/1/).

# We Thank

these people for their donations of books and other materials:

Sanam Baghshomali  
Cheryl Barry\*  
Linda Bowden\*  
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Glady Cicciotte\*  
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James Comes  
Patricia Cioe  
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Karen Mitchell\*  
Ellen More, PhD\*  
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Paul Odgren\*  
Kristine Reinhard\*  
C. Reid Roberts, MD  
Dawn Roy\*  
Oscar Starobin, MD\*  
Janet Stein, PhD\*

\*Donations to the Archives Collection  
\*\*Donations to the UMass Authors Collection

## Library and Learning Resources Committee Membership 2012-2013

**MEMBERS:** John M. Cooke, PhD (Chair), *Cell Biology*; Brian Akerley, PhD, *Molecular Genetics & Microbiology*; Bruce Barton, PhD, *Quantitative Health Sciences*; Jason Chen, PhD (Alternate), *Medicine*; Michael Francis, PhD, *Neurobiology*; Janet Hale, PhD, RN, *Graduate School of Nursing*; Gang Han, PhD, *Biochemistry & Molecular Pharmacology*; Krista Johansen, MD, *Cell Biology*; Praveen Koneru, MD, *Medicine*; Yousaf Shaikh, MD, *Medicine*; Jie Song, PhD, *Orthopedics & Physical Rehabilitation*; Michael Tutty, MHA, PhD, *Family Medicine & Community Health*; Rebecca Zanconato, MD, (Alternate), *Anesthesiology*

**WORCESTER DISTRICT MEDICAL SOCIETY REPRESENTATIVE:** Peter B. Schneider, MD, *Medicine & Nuclear Medicine*

**EX OFFICIO:** Elaine R. Martin, DA, *Director of Library Services*; Jane Fama, MSLS, AHIP\*, *Associate Director*; Mary Piorun, MSLS, MBA, AHIP\*, *Associate Director*; Andrea Delaney, EdM, *Information Services*  
*\*Alternate for Elaine Martin*

**STUDENT REPRESENTATIVES:** Ava Chappell; Shivani Kumar; Rebecca Lumsden; Shadi Miri; Alfred Simkin; Emily Tsonotelis

## Presentations, Posters & Publications

Gore, S. Presentation: **New rules: Librarian before e, no exceptions. Supporting eScience without losing yourself.** Presentation at Emerging Roles in Libraries Symposium, Pacific Northwest Chapter, Medical Library Association, Portland, OR, October 12, 2012. <http://pnc-mla.cloverpad.org/emergingrolessymposium>

Gore, S. Presentation: **Creativity in promoting our work.** Miner Library, University of Rochester Medical School, Rochester, NY, January 23, 2013.

Gore, S. Presentation: **Informationist Grant Update.** Embedded with the Scientists: Librarians' Roles in the Research Process, Worcester, MA, November 7, 2012. <http://libraryguides.umassmed.edu/Informationists>

Gore, S. Presentation: **A Librarian by Any Other Name: The Role of the Informationist on a Clinical Research Team.** University of Massachusetts and New England Area Librarian e-Science Symposium, Worcester, MA, April 3, 2013. [http://escholarship.umassmed.edu/escience\\_symposium/2013/posters/2/](http://escholarship.umassmed.edu/escience_symposium/2013/posters/2/)

Gore, S. Presentation: **Service at the point of need.** Tufts University Libraries Staff Development Day, Boston, MA, May 23, 2013.

Gore, S. Presentation: **Taking names and kicking assumptions: Building relationships and developing collaborations with researchers.** 5th Annual Science Boot Camp for Librarians, Amherst, MA, June 13, 2013. <http://guides.library.umass.edu/BootCamp2013>

Gore, S., & Costanza, M. Presentation: **A Librarian by Any Other Name: The Role of the Informationist on a Clinical Research Team.** Annual Meeting of the Association of College and Research Libraries, New England Chapter, Worcester, MA, May 10, 2013. <http://conference2013.acrlnec.org/content/breakout-sessions-3>

Graybill, J. O., Carpenter, M., Offord Jr, J., Piorun, M., & Shaffer, G. (2013). Article: **Employee onboarding: Identification of best practices in ACRL libraries.** *Library Management*, 34(3), 200-218. doi:10.1108/01435121311310897

Harger, N., Naheed, U., Costa, J., & McDonough, E. Poster: **Improving Cultural Approaches to Pediatric Palliative Care in Central Massachusetts.** Medical Library Association Annual Meeting, Boston, MA, May 5, 2013. [http://escholarship.umassmed.edu/lib\\_articles/141/](http://escholarship.umassmed.edu/lib_articles/141/)

Levin, L., & Gildea, R. (2013). Article: **Bibliotherapy: Tracing the roots of a moral therapy movement in the United States from the early nineteenth century to the present.** *Journal of the Medical Library Association*, 101(2), 89-91. doi: 10.3163/1536-5050.101.2.003

More, E. Presentation: **Personal Stories, Cultural Change: Women Physicians in America.** Southgate Retirement Community, Shrewsbury, MA, January 9, 2013.

Palmer, L. Presentation: **How to Be a Gamechanger with Your IR: Managing the Institutional Repository at UMass Medical School.** Special Libraries Association Annual Conference, Chicago, IL, July 18, 2012. [http://escholarship.umassmed.edu/lib\\_articles/137/](http://escholarship.umassmed.edu/lib_articles/137/)

Palmer, L. Presentation: **Altmetrics and Institutional Repositories: A Health Sciences Library Experiment.** Medical Library Association Annual Meeting, Boston, MA, May, 5, 2013. [http://escholarship.umassmed.edu/lib\\_articles/142/](http://escholarship.umassmed.edu/lib_articles/142/)

Palmer, L., Piorun, M., Abad, R., Gore, S., Kafel, D., & Martin, E. Poster: **The Academic Medical Library as Online Publisher.** 2013 University of Massachusetts and New England Area Librarian e-Science Symposium, Worcester, MA, April 3, 2013. [http://escholarship.umassmed.edu/escience\\_symposium/2013/](http://escholarship.umassmed.edu/escience_symposium/2013/)

Palmer, L., Piorun, M., & Gore, S. Poster: **The academic library as online publisher.** Annual Meeting of the Medical Library Association, Boston, MA, May 6, 2013. <http://www.mlanet.org/am/am2013/index.html>

Piorun, M. Presentation: **Factors Leading to Successful Engagment of Academic Libraries in e-Science.** Presentation at 013 University of Massachusetts and New England Area Librarian e-Science Symposium, Worcester, MA, April 3, 2013.

Piorun, M. Presentation: **The Library's Role in E-Science Programs in Research Universities.** Medical Library Association Annual Meeting, Boston, MA, May 5, 2013.

Simpson, H. Presentation: **Evidence-Based Public Health Resources.** Division of Preventive and Behavioral Medicine, University of Massachusetts Medical School, Worcester, MA, September 12, 2012.

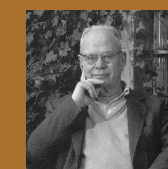
Simpson, H. Presentation: **National Library of Medicine Health Information Resources.** Massachusetts Association of Health Boards, Certificate Program, Marlborough, MA, November 3, 2012; Taunton, MA, November 10, 2012.

Simpson, H. Presentation: **Public Health Information Resources from the National Library of Medicine.** American Public Health Association Annual Meeting, San Francisco, CA, October 29, 2012.

Simpson, H., Sedlar, L., & Lang, L. Presentation: **Healthy People 2020 Structured Evidence Queries for PubMed: Practice Informed by Research.** Medical Library Association Annual Meeting, Boston, MA, May 6, 2013. [http://escholarship.umassmed.edu/lib\\_articles/144/](http://escholarship.umassmed.edu/lib_articles/144/)

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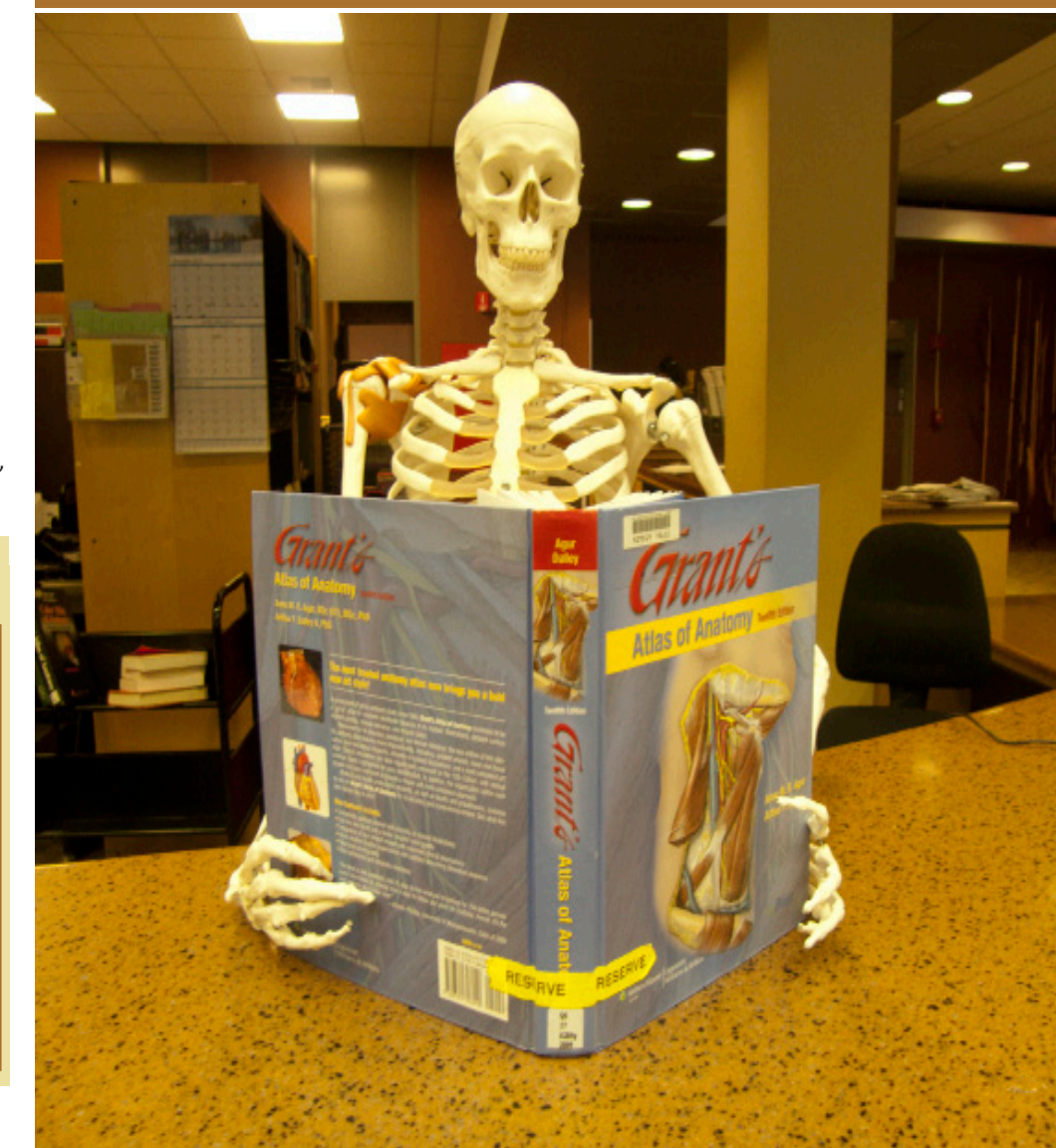
# Lamar Soutter

LIBRARY

Annual Report



FY 2013



A Legacy of

# Service and Learning



Director's Message

I was asked in passing at the gym, "What do you do?" I answered, "I'm a medical librarian at UMass." To my surprise, she responded, "That must be boring. You must read a lot." Naturally, I immediately described all the wonderful things medical librarians do, as outlined in this annual report. Boring? Hardly!

Librarians at the Lamar Soutter Library are trained information science professionals, with expertise in clinical medicine or basic science coupled with advanced techniques in information retrieval. Our librarians attend grand rounds, morning report, and chart rounds, armed with their computers, iPads or other mobile device, answering complex questions or suggesting search strategies in multiple databases.

Other librarians are trained in the prescriptive process of doing a systematic review and are working with residents and/or faculty journal editors sorting through the evidence and assigning journal article inclusion and exclusion criteria for the purpose of establishing practice guidelines. Others work with faculty and graduate students to identify their research data information management needs, suggesting ways to store and manage these data for future access, preservation, or linking to their published works in order to improve discoverability. Serving as a member of a research team, our information science professionals provide direct links to library resources and services that facilitate the research study design and outcomes. Others collaborate with faculty educators, highlighting the use of the literature in order to inform students about the principles of evidence-based practice.

Patient-care clinics and research labs are not necessarily physically connected to the library. This results in library users accessing the library's electronic collections remotely. As print resources migrate to digital formats, and demands on time become more challenging throughout the academic health sciences center, new technologies provide our librarians with a host of opportunities to offer new services to our ever growing groups of users, wherever they may be located. At the same time, the library continues to be the place where students congregate, any time day or night.

Today more than ever, the Lamar Soutter librarians play an integral part in supporting academic medicine. It is an exciting time to be a medical librarian. This annual report highlights the valuable role librarians play in light of their ever evolving teaching, research and service responsibilities during the fiscal year 2012-13.