



SoutteReview

Newsletter of The Lamar Soutter Library • University of Massachusetts Medical School • Issue 21

Soutteriana Exhibit Honors Founder



Memorabilia honoring the life and work of Dr. Soutter.

Until autumn, the illuminated case by the entrance to the medical library will display print and pictorial artifacts in tribute to the life and achievements of Dr. Lamar Soutter (1909-1996), founding Dean of the University of Massachusetts Medical School. Gael Evans, Reference Librarian, oversaw the gathering, captioning, and arrangement of this colorful exhibit's photographs, books, and facsimiles of newspaper and journal articles, with the help of the Lamar Soutter Library's Display Case Committee.

SR: In addition to his likely being the individual who, more than anyone else, was responsible for the establishment of our state's medical school here in Worcester, what were a few other highlights of Lamar Soutter's life, in terms of professional or personal accomplishments?

GE: He pioneered revolutionary filtration and preservation techniques at the blood bank at Massachusetts General Hospital more than 60 years ago—techniques that saved many lives in the horrendous Coconut Grove Fire in 1942. Also, under harsh conditions in the North Atlantic, he participated in a number of oceanographic expeditions in the 1930s, first signing on at age 21 with the crew of the *Atlantis*. Four years later he sailed as ship's doctor and chief science officer aboard the schooner *Effie M. Morrissey*, captained by Robert A. Bartlett, who had previously explored North Polar regions with Admiral Peary.

However, his single most impressive feat may have been his performing of 63 sur-

geries, within 24 hours, while with the Army Medical Corps in hostile territory during the Battle of the Bulge in World War II. Dr. Soutter accomplished this after being flown across enemy lines, while under fire, in a glider. For these supremely unselfish efforts, he earned a Silver Star.

Moreover, while Dean of Boston University's School of Medicine, he assisted in the merger of collections at Harvard Medical School and the Boston Medical Library to form Harvard's Countway Library in 1966. This interest in partnering medical library collections recurred, when Dr. Soutter was creating the collection of our library in the early 1970s. The collection of the Worcester Medical Library (established 1798) has been housed here since 1973. Finally, as capstone to his career, Dr. Soutter helped to found the medical school at

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Providing Library Services in Challenging Times

The combination of a phenomenal rise in journal subscription costs this year, coupled with the loss of state funds earmarked for libraries, has had a negative impact on the Lamar Soutter Library's FY04 budget. Earlier this summer, these unfortunate events made it necessary to reevaluate our book purchases. Despite other cost savings measures to meet the budget shortfall, we also planned to cut almost 25% of the current journal collection. A list of targeted journals was generated, based on usage and cost data, and posted on the Library's website for comment.

There is good news!

Chancellor and Dean Aaron Lazare, MD, responding to patron requests to retain a quality, research-level journal collection, has increased our funding for the purchase of journals. This means that we will have to cut only 37 titles from the targeted list. These titles were used fewer than 12 times during the previous 18 months. Faculty have not asked that any of these be retained, and these titles do not appear on any core list of journals needed by academic medical libraries. (A list of the cancelled journals appears below.)

We truly appreciate the support of Dr. Lazare and the faculty during this difficult budget time. The Library staff remains committed to

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NEW LIBRARY HOURS

Monday - Thursday 8:00 am - 11:00 pm

Friday 8:00 am - 6:00 pm

Saturday 10:00 am - 6:00 pm

Sunday 3:00 pm - 11:00 pm

Hours are subject to change due to exams, holidays, and weather conditions. Please call 508-856-2511 for current library hours.

TELEPHONE NUMBERS

Circulation
508-856-6099

Reference Desk
508-856-6857

Document Delivery
508-856-2029

Interlibrary Borrowing
508 856-2080

Library Administration
508-856-2205

Government Documents
508-856-2473

Journal Information
508-856-2388

Acquisitions
508-856-1041

East Tennessee State University.

SR: Which institutions and individuals assisted you, in providing information and realia for the showcasing of Dr. Soutter's works and accomplishments?

GE: Dr. H. Brownell Wheeler [Harry M. Haidak Distinguished Professor of Surgery *Emeritus*], as a colleague of Dr. Soutter, provided me with unique personal and professional perspectives, as well as sharing slides of Dr. Soutter. UMMS alumnus Michael Foley also contributed rich insights. Especially generous with their time and materials were library and other personnel from our sister campus in Amherst, as well as the Massachusetts State Library, Boston University, Harvard University, Secretary of State Galvin's office, the Smithsonian Institution, the Marine Biological Laboratory at Woods Hole, the Massachusetts Hospital School, and St. Paul's School (Concord, New Hampshire).

Other invaluable sources included Mary Soutter (Dr. Soutter's widow) and Tilton Randolph, Secretary of the Glider Pilots Association. Of the many print and electronic references we consulted, most useful were Susan Schlee's 1978 book, *On Almost Any Wind: The Saga of the Oceanographic Research Vessel Atlantis*; books on World War II military engagements obtained by [Reference Librarian colleague] Len Levin; and the website www.ernestina.org, which provided background about the *Effie M. Morrisey*.

SR: Based upon the research and anecdotes you were exposed to during your

research for this project, as well as your own impressions of Dr. Soutter in his later years, what would you hazard to say were the human traits that aided him the most in his successes?

GE: His fierce determination to see the UMMS project through from start to finish was most impressive. The political opposition he faced, particularly in eastern Massachusetts, was very formidable, and would have stopped any lesser person in their tracks. Even after Worcester was chosen as the site of the State's medical school, there still remained a huge struggle to get the project funded and the facility built and opened. He was never a quitter. In his early adulthood, Dr. Soutter endured numerous hardships to survive a 1,500 mile canoe trip through the Yukon, ministering to the needs of his injured fellow traveler. Dr. Soutter's sense of service to humanity also found expression in his philanthropic devotion to several charities, the Massachusetts Hospital School, and the Chelsea Soldiers Home. Finally, in his administrative callings, Dr. Soutter had the uncanny ability for picking the right person for the right job at the right time.

SR: Thank you, Gael, and thanks to the other LSL staff members who assisted you in planning and preparing this wonderful display. Our medical library is truly fortunate to have been named after such a deserving and inspirational figure as Dr. Soutter. Also, how fortunate the medical community is, to have had the benefit of Dr. Soutter's influence for some 60 years. **JL**

Videos Provide Continuing Education Information

The Lamar Soutter Library subscribes to a video series of programs that are a valuable source of up-to-date information for health care professionals. These video programs are produced by the Network for Continuing Medical Education (NCME), which, as their flyer states, "is a service linking medical schools and hospitals with the best in medical communications."

All video programs are produced by an award-winning team of professionals and presented by prominent clinicians and scientists from the nation's foremost institutions. The program topics are pertinent to the physician's day-to-day practice, providing information on the latest developments in medicine and disease management.

The NCME series is designed to support hospital-based Continuing Medical Education activity as a major educational resource. NCME is accredited by the Accreditation Council for Continuing Medical Education (ACCME), to provide continuing medical education for physicians. Each program lists the CME credit designations with the number of credit hours to be awarded upon completion of a post-telecourse quiz. (Copies of the "Physician Participation Record," which

includes the quiz, are available in the Library.) The American Medical Association, (for the Physician Recognition Award or PRA), the American Academy of Family Physicians, and the American Osteopathic Association award CME credit for participation in NCME.

Since its inception in 1965, NCME has produced over 2000 video programs on a full range of medical topics. Recent topics include: "Osteoporosis: Individualizing Consultations" (#811), "Treatment of Hyperlipidemia: Expanding the Horizon of Prevention" (#812), "Menopause Management: A Multidisciplinary Team Approach" (#813), "Mosquito-Borne Viral Diseases" (#814), "Understanding the Medical Malpractice Crisis" (#815), "Approaches to Diabetes Mellitus, 2003" (#816), "Hypertension Update" (#817), and "Is Your Emergency Department Prepared for a Nuclear, Biological, or Chemical Attack?" (#818).

The NCME videos are shelved in the AV collection of the Library and are available for one-week loan to registered patrons of the LSL. The NCME posters are prominently displayed near the AV shelves, and the programs are fully cataloged in QUIN, the Library's online catalog. **BI**

A Dose of Reading: Physicians' Memoirs

Ever since the Renaissance, when Girolamo Cardano's 1643 autobiography (*The Book of My Life*) appeared, an impressive body of memoirs has flowed unabated from the pens of physicians the world over. The following is a gathering of some classic accounts, principally drawn from recent times. All titles are held in the collection of the Lamar Soutter Library, or are available through Interlibrary Borrowing or the Virtual Catalog system.

Flexner, James Thomas. *Doctors on Horseback: Pioneers of American Medicine* (1991 reprint). A work of biography, not autobiography, this volume profiles the likes of Benjamin Rush and Crawford W. Long, two operating table trailblazers.

Gonzalez-Crussi, Frank. *There Is a World Elsewhere: Autobiographical Pages* (1998). This well-spoken pathologist grew up as the son of a Mexico City pharmacist, before coming to the United States where he completed his internship in Colorado in 1962. See also his essay collection, *Notes of an Anatomist* (1985) and his volume *The Day of the Dead and Other Mortal Reflections* (1993).

Lundgren, John C. and John C. Lundgren Jr. *Healing Richard Nixon: A Doctor's Memoir* (2003). As personal physician and friend of Richard Nixon for more than forty years, Lundgren offers unique insights on the paradoxical behaviors and beliefs of our thirty-seventh President.

Mah, Adeline Yen. *Falling Leaves: The True Story of an Unwanted Daughter* (1998). Blamed for her mother's death at her birth, Mah was raised as an unwanted fifth daughter by an emotionally remote father and cruel stepmother during the 1940s and 1950s in revolutionary China. She eventually emigrated to California, where she became a physician.

Marion, Robert. *Learning to Play God: The Coming of Age of a Young Doctor* (1991). Having lived and worked in the Bronx since graduating from Clark University in 1974, this pediatric geneticist incorporates memories of medical school while presenting an engaging and balanced view of the process one goes through to become a physician.

Munthe, Axel. *The Story of San Michele* (2002 reprint). Brimming with humorous and poignant anecdotes drawn from decades of living and doctoring on the Isle of Capri, this highly readable memoir is infused with this Renaissance man's warm affection for even the quirkiest of his acquaintances, such as a demonic housekeeper and an alcoholic ape.

Rubin, Hank. *Spain's Cause Was Mine: A Memoir of an American Medic in the Spanish Civil War* (1997). A former medical administrative officer and blood transfusionist, Rubin describes how, at age 20, he decided to leave UCLA's pre-med program to travel to Europe to battle fascism with the International Brigades.

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Staff Networks at Annual Meeting

Several LSL staff members have recently returned from San Diego where they were actively involved in this year's Medical Library Association annual meeting. The MLA is the premier professional organization of health information professionals, consisting of more than 4,000 individual medical librarians and institutional members. Active participation by Lamar Soutter librarians promotes the visibility of the high quality information resources and services of the UMMS, and is consistent with the UMMS goal of being recognized for programs of national distinction.

James Comes (Associate Director, Reference, Education, and Information Services) identified the major issues in copyright legislation, and the implications of this legislation for librarians, in his poster "Copyright in a Sea of Technology, Legislation, Interpretation, and Guidelines." The Copyright Law, the Digital Millennium Copyright Act, the TEACH Act, and the shrinking public domain were examined. All library staff members are affected in unique ways by copyright legislation and rulings by the courts, and it is important, but difficult, to stay informed.

Nancy Harger (Information Literacy Librarian) presented a poster entitled "Parents Learn to Find Quality Health Information on the Internet." This poster describes a project to provide formal and informal classes to teach parents to find and use quality health information electronically. The project has been funded by a National Network of Libraries of Medicine New England Region subcontract, and is a continuation of the Pediatric Family Resource Library project started in January, 2002.

Illustrating progress made to date on developing an electronic resource of current, evidence-based public health best practices in the journal literature was the

subject of Hathy Simpson's poster, entitled "Evidence-Based Resources for a Public Health Project." Ms. Simpson is Project Coordinator for the Evidence-Based Practice for Public Health, which is supported through a cooperative agreement with the Association of Teachers of Preventive Medicine (ATPM) and the Centers for Disease Control and Prevention (CDC) Information Center.

"Tracking Usage of Non-circulating Print Journals in the Electronic Age" was addressed by Barbara Ingrassia (Associate Director, Technical Services). Using OBSERVER software on a PDA and the capability of Voyager (the LSL's integrated library system) "browses" of barcoded, non-circulating journals within the library, statistics were tracked. Then usage statistics were collected during the reshelving process. After staff compiled reports using Microsoft Access, the results were used to make journal retention decisions.

Deanna Lucia (Associate Director, Administrative Services) and Mary Piorun (Associate Director, Systems) presented the benefits of using a team approach to manage the recent complete renovation of the Lamar Soutter Library, in their poster "Managing a Library Renovation Project: A Team Approach." Staff from all LSL departments participated in six teams over four years, allowing each department's needs to be considered during each step of the project.

In her poster "The Process Behind the Project: Tips for New Researchers," Reference Librarian Peg Spinner outlined the steps involved in applying for a research grant. This poster generated a lot of interest and feedback; Ms. Spinner has been invited to prepare an article for possible publication.

All of the presenters agreed that participating in the poster sessions is an important aspect of the conference and is an invaluable way to network with their colleagues and gather new ideas to consider for use at the LSL. These six UMMS posters were again displayed in the LSL for the NLM team making a routine mid-con-

tract site visit to the NN/LM New England Region on June 17th. Several of these posters will also be displayed on MLA's website at: http://www.mlanet.org/am/am2003/e_present/index.html.

Five members of the NN/LM, NER staff attended the meeting of the eight Regional Medical Libraries with the National Library of Medicine National Network Office staff. The RML staff members were able to plan activities and priorities for the coming year, in consultation with representatives of the funding agency. They also participated in smaller group meetings with their counterparts.

Representing the NN/LM, NER were Elaine Martin (Director), Javier Crespo (Acting Associate Director), Donna Berryman (Outreach Coordinator), Penny Glassman (Technology Coordinator) and Mark Goldstein (Network Coordinator). At the RML Directors' meeting, Glassman and Julie Kwan, of the Southwest Region, presented the results of an April 2003 ILL Cost Survey which analyzed the charges NN/LM network members incur to borrow materials. (The power point presentation may be viewed at http://nnlm.gov/psr/ppt/ILLcost_2003.ppt)

Attendees from the LSL were involved in other aspects of the six-day conference. Jane Fama (Associate Director, Access Services) attended the New Members' breakfast and networked with other "first timers." Hathy Simpson attended the Public Health/Health Administration Section's business meeting and participated in a CE course entitled "Developing Your Own Web-Based Course: A Hands-on Workshop." Barbara Ingrassia, chair of the Governmental Relations Committee for NAHSL (North Atlantic Health Sciences Libraries), attended the MLA GRC meeting and the legislative update, and served as Recorder for the Governmental Relations roundtable at the Chapter Sharing Roundtables Luncheon.

Next year's annual meeting of MLA will be held in Washington, D.C., May 21-26, 2004. **BI**

Cumulus Project Forges Partnership

The Lamar Soutter Library has formed a task force to work with Academic Computing Services, together with Medical School faculty, on a digital image project. This project's goal is the creation, indexing, and maintenance of a database of web-accessible images, using Cumulus software. Content will be contributed by faculty, and will be available to all faculty. The database of digital images will be used for instruction in the School curriculum.

Initially, development of the database will focus on images. Later, the scope will be expanded to include additional formats, such as PowerPoint slides, transparencies, video, sound, and text.

This fledgling enterprise recognizes the

trend in libraries to explore the potential of digitization partnerships to improve teaching and learning. These partnerships with faculty create new opportunities for librarians to work with faculty in a new capacity. This new role for librarians in the instructional mission allows faculty to take advantage of the librarian's ability to organize information. The complexity of the digitization process is growing as the technology is continuously changing, and digital media are supplanting the more traditional transparencies, slides, and video formats in the classroom.

There are a number of issues and challenges facing the task force. The task force will be exploring copyright, ownership,

indexing, and metadata to describe content, security issues, and training. A goal of the task force will be to build a user-friendly environment that will allow the creation, mounting, and manipulation of digital content of various types for curriculum support and research. As the database grows, it will become easier for faculty to gather and display digital images, rather than use multiple pieces of equipment for slides, transparencies, and video—or spending hours organizing a presentation.

The LSL and Academic Computing Services are committed to providing services to support these new methods of instruction and delivery of resources to ensure that materials are available for use as needed, and in formats that complement faculty and student needs. **JC**

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Comments: jeff.long@umassmed.edu

Co-Editors:

Jeffrey Long
Deanna Lucia

Contributors:

James Comes
Gael Evans
Barbara Ingrassia
Elaine Martin

Design and Layout:

Deerfield Press

World Wide Web:

<http://library.umassmed.edu>

Lamar Soutter Library
University of Massachusetts
Medical School
55 Lake Avenue North
Worcester, MA 01655

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Library Services continued from page 1

providing our users with quality health information to support their education, research, and patient care needs through access to an excellent journal collection and an array of reference services.

Journals to Be Cancelled for 2004:

Acta Anaesthesiologica Belgica
Acta Psychiatrica Belgica
Advances in Parasitology
AIHAJ: A Journal for the Science of Occupational and Environmental Health and Safety
American Journal of Otolaryngology
American Journal of Psychotherapy
Biomedical Sciences Instrumentation: Proceedings
Canadian Journal of Chemistry
Focus on Alternative and Complementary Therapies (FACT)
General Physiology and Biophysics
Genetic Counseling
Health & Social Work
JONA's Healthcare Law, Ethics, and Regulation
Journal of Ambulatory Care Management
Journal of Carbohydrate Chemistry
Journal of Clinical Ethics
Journal of Musculoskeletal Pain
Journal of Neural Transmission: Supplementum
Journal of Pediatric Ophthalmology and Strabismus
Journal of Receptor and Signal Transduction Research
Journal of Sports Medicine and Physical Fitness
Journal of the American Medical Women's Association
Journal of Transpersonal Psychology
Leprosy Review
Massachusetts Nurse
Medical Anthropology Quarterly
New Physician
Perspectives in Biology and Medicine
Rehabilitation Nursing
Research and Theory for Nursing Practice
Scandinavian Journal of Surgery
Science and Medicine
Seminars in Anesthesia, Perioperative Medicine, and Pain
Seminars in Hearing
Transplantation Reviews
Vascular Pharmacology
Veterinary Pathology

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Physicians' Memoirs continued from page 2

Selzer, Richard. *Down from Troy: A Doctor Comes of Age* (1992). Following up on an already impressive body of medical writings accessible to the layperson—primarily in the form of essays and short stories—this son of a family practitioner writes here of his 1930s childhood on the banks of the Hudson River, as well as his medical training in Albany and at Yale.

Thornton, Yvonne S. with Jo Coudert. *The Ditchdigger's Daughters: A Black Family's Astonishing Success Story* (1999). This inspirational family memoir, by a New York City area practicing physician, describes the determined efforts of her parents and four sisters to overcome racist attitudes and related obstacles, while living in 1950s New Jersey. **JL**

Crespo Chosen Associate Director

The Lamar Soutter Library is pleased to announce that Javier Crespo has been selected as the new Associate Director, National Networks of Libraries of Medicine, New England Region (NN/LM, NER).

Before becoming Associate Director, Javier served as the Consumer Health Information Coordinator for the NN/LM, NER. In that capacity, Javier provided training programs to public librarians, health care workers, and the public throughout the New England Region. Before joining the NN/LM, NER team, Javier was the Assistant Director for the UMass Health Net project, the LSL's own consumer health information initiative.

In the summer of 1999, Javier relocated to the LSL from Chicago, where he was Information Services Librarian at the Library of the Health Sciences at the University of Illinois at Chicago.

Javier appreciates the opportunity to serve libraries and librarians through the work of the Regional Medical Library. Please join us in congratulating Javier on his new position. **DL**