

## RML - New England Region Update

Under contract with the National Library of Medicine, the Lamar Soutter Library serves as the Regional Medical Library (RML) for the New England Region (NER). The RML office supports the National Network of libraries that serve health professionals and the public with timely access to health information. The Lamar Soutter Library of the University of Massachusetts Medical School is in the second year of its third, five-year contract. In response to ongoing information needs of diverse populations, NER has developed the following major initiatives:

### Focused Outreach

This brings the resources of the NN/LM upon a community to conduct a systematic approach to identifying health agencies, pursue contacts, and develop relationships with key leaders. The goal is to assess health information use patterns, promote resources, and conduct training for health and human service agency staff. Focused outreach provides sustained outreach to a community identified as medically underserved, facing health care access issues, or economically disadvantaged.

### Knowledge Management

NER is implementing a plan to stimulate innovations in biomedical knowledge management and information services at the hospital level. Based on prior work in developing a template for a Healthcare Knowledge Services Center, NER makes funding and consultation available to develop enhanced information services based on knowledge management principles.

### Public Health Information Access

This project provides access to relevant information resources to state public health departments across eleven states. The project intertwines information access, information management, article delivery, and instruction to raise the level of information resources available to public health departments. Spanning monographs and journals, over 100 full-text titles are available via department intranets.

### Communities of Interest

Communities of Interest allow information providers to reflect and respond to changes and trends affecting health care. They engage in ongoing discussion of how emerging trends in health care impact the library and health information setting and how libraries should prepare for and respond to these themes. They are organized around five focus areas: Healthy Communities, Health Literacy, Healthcare Workforce, HealthIT, and eScience.

### eScience

Activities such as the yearly Symposium and Boot Camp offer opportunities for in-person learning. Programs are offered on e-science principles, working concepts, and skills with a focus on data management. An eScience Portal for New England Librarians fosters learning and collaboration in eScience.

NER activities across the region were both in-person or distance-based, 79 instructional sessions were conducted with 1,140 total attendees. These sessions included PubMed, MedlinePlus, consumer health topics, public health, technology, and DOCLINE. Through community engagement and health information training, funded projects reach numerous audiences such as health care providers, health educators, librarians, school nurses, and community health workers.

## Expanding our Reach : The Library's Role in Research

### Education & Outreach

The Education and Clinical Services department focused on teaching students how to use library resources as well as supporting the clinical mission of UMass Memorial Health Care. In addition to patient care, much research is accomplished by the medical students and the clinical faculty. The librarians of the Department of Education and Clinical Services support this research by:

- Attending resident chart rounds/morning report within multiple clinical departments. This not only facilitates the answering of clinically-oriented questions at the point-of-care, it also supports research being done by residents and faculty.
- Taking an active role in planning for the new "Capstone" research project that will be required by all graduating SOM students by 2017.
- Teaching research skills to clinical investigators throughout the institution such as those engaged in the annual Quality Scholars in Primary Care program.
- Supporting the medical school's Institutional Review Board via membership of two departmental librarians.
- Facilitating EndNote and RefWorks bibliographic citation management software training.

Education and Clinical Services maintains the Clinical Resource Portal on the library's home page. Visit there for more information and access to tools that support clinical practice and research.



### Global Health: Liberia

The Dogliotti Medical College Library continues to grow. In FY 2012, librarians from the Lamar Soutter Library made two trips to Liberia to deliver books, supplies, and computer equipment, and to train staff on the use of an automated library system to facilitate circulation of library materials.

### eScholarship@UMMS

eScholarship@UMMS (<http://escholarship.umassmed.edu>) is a digital repository offering worldwide access to the scholarly publications of University of Massachusetts Medical School (UMMS) faculty, staff, researchers, and students. The goal is to bring together all of the University's research, in full text whenever possible, in order to enhance its visibility and accessibility. The repository was launched in 2006 and grew significantly in FY2012.

### Selected FY2012 highlights

- Launched the Journal of eScience Librarianship (<http://escholarship.umassmed.edu/jeslib/>), an open access peer-reviewed journal published by the Lamar Soutter Library and edited by LSL librarians.
- Partnered with the **UMass Center for Clinical & Translational Science**:
- Archived posters and podcasts from the November 2011 Community Engagement and Research Symposium ([http://escholarship.umassmed.edu/chr\\_symposium/](http://escholarship.umassmed.edu/chr_symposium/)).
- Archived posters and presentations from the May 2012 Clinical and Translational Science Research Retreat ([http://escholarship.umassmed.edu/cts\\_retreat/](http://escholarship.umassmed.edu/cts_retreat/)).
- Created a collection of journal articles that are the result of UMCCTS-supported research ([http://escholarship.umassmed.edu/umccts\\_pubs/](http://escholarship.umassmed.edu/umccts_pubs/)).
- Created a **Research Datasets** collection that brings together the papers in the repository that include supplemental research data.
- Completed a **site redesign** to harmonize colors with the redesigned LSL website.
- Established multiple collections for the **Department of Pediatrics** (21 division collections) and the **Center for Outcomes Research** (11 project collections).
- Configured **International Medical Education Program** collection for student self-submission of trip reports.
- **RSS feeds** from eScholarship@UMMS collections are being utilized to update publication lists on about 20 UMMS department websites.
- Re-branded and expanded the Department of Psychiatry's open access journal **Psychiatry Information in Brief** (<http://escholarship.umassmed.edu/pib/>) to include their other research products, and trained a Psychiatry research assistant as an editor.

### Research & Scholarly Communications

The goal of Research and Scholarly Communication Services of the Lamar Soutter Library is to provide the UMMS research community with the information resources, services, and support they need to investigate and discover new insights in biomedical research. To this end, we serve the basic sciences and clinical researchers, faculty, students, and members of the Center for Clinical and Translational Science (CCTS). Highlights of the past year include:

- Creation of digital archives for CCTS-sponsored events including the Clinical and Translational Science Research Retreat and the Community Engagement and Research Symposium. These collections of proceedings, presentations, and posters increase the visibility of the work the Center is doing, and provides usage statistics that are useful for grant reporting, evaluation and assessment, and ultimately measuring research impact.
- Integration into course curricula including the doctoral programs in Clinical and Population Health Research and Bioinformatics and Computational Biology.
- Instruction in the areas of author rights, compliance with funding body mandates, scientific writing, and research support. Development of an implementation plan and website for a campus-wide open access mandate.
- Continued orientation for new students and faculty.

You can follow news and updates from the Department via the resource portal or find us on Twitter @LSL\_ResScholCom ([http://twitter.com/LSL\\_ResScholCom](http://twitter.com/LSL_ResScholCom)).

### Grants/Sub-Contracts in Effect FY2012

**National Network of Libraries of Medicine, New England Region.** (NLM Contract No. HHS-N-276-2011-00010-C), National Institutes of Health, National Library of Medicine, 5/1/11-4/30/16, \$6.9 million. Elaine R. Martin, principal investigator. Javier Crespo, associate director. To provide information, outreach, and resource sharing services to health professionals and consumers in six New England states.

**Partners in Information Access for Public Health Workforce Website.** NN/LM, NER, 5/1/11-4/30/12, \$85,905. Elaine R. Martin, principal investigator. Hathy Simpson, project director. To enhance, maintain, and address design issues of the PHPartners.org website in pursuit of the mission to help the public health workforce find and use information effectively to improve and protect the public's health.

**e-Science Pilot – Supporting eScience Learning and Practice through the New England Region.** NN/LM, NER, 5/1/11-4/30/12, \$97,389. Elaine R. Martin, principal investigator. Donna Kafel, project coordinator. To support learning and collaboration of health and science librarians in the area of e-Science through the creation of programs, new consortiums, partnerships, or joint ventures.

**Public Health Information Access through the New England Region and PHIA-Expanded.** NN/LM, NER, 5/1/11-4/30/12, \$245,555. Elaine R. Martin, principal investigator. Karen H. Dahlen, project coordinator. To improve understanding and utilization of trusted evidence-based resources within Public Health Departments via a developed prototype digital library in order to expand PH Departments' access to national and global public health information.

**3rd University of Massachusetts and New England Area Librarian E-Science Symposium Express Outreach Award.** NN/LM, NER, 10/1/10–5/31/11, \$13,000. Elaine R. Martin, project administrator. Raquel Rivera, project coordinator. To continue to enhance collaborative New England region libraries' support of e-science initiatives.

**Planning a Data Management Curriculum and Requirements for a Collaborative Repository.** IMLS National Leadership Planning Grant, LG-51-10-0141-10, 8/1/10-12/31/2011, \$49,894. Elaine R. Martin, principal investigator. Donna Kafel, project coordinator. To develop a curriculum for students to model effective data management practices and to develop a prototype data repository for student work in collaboration with Worcester Polytechnic Institute.

**Global Health Pilot.** Dean's Project Fund in collaboration with the UMMS Office of Global Health, 6/30/11-5/31/13, \$29,500. Elaine R. Martin, principal investigator (LSL portion). To develop a Health Sciences Library at the A.M. Dogliotti College of Medicine at the University of Liberia in Monrovia, Liberia.

**LSL e-Science Learning Outcomes project.** Joint funding between NN/LM, NER, 05/01/10-04/30/11, \$28,652; and IMLS National Leadership Planning Grant, LG-51-10-0141-10, 8/1/10-12/31/2011, \$49,894. Elaine R. Martin, principal investigator. Donna Kafel, project coordinator. To develop a curriculum for students to model effective data management practices and to develop a prototype data repository for student work in collaboration with Worcester Polytechnic Institute.

### Copyright & Licensing Services

As more and more library resources are acquired in electronic formats, reviewing those licenses for their permitted uses, authorized users, and other contract terms has become an important function of the Lamar Soutter Library (LSL). Licensing Services communicates with the vendor, the UMass Office of the General Counsel, and the UMass Office of the Treasurer in order to finalize a license agreement that provides the vital 24/7 access required by UMMS researchers, faculty, students, and staff.

The LSL offers copyright support services (non-legal advice) to assist the UMMS community to manage copyrights—both as users and as creators of analog and digital content. The myths and misinformation about copyright in this digital age can be difficult to sort out. The LSL continues to offer guidance via workshops, e-mail/phone/in-person consultations, and customized information. This support is particularly vital for researchers as they prepare to share the results of their work.



### eScience Symposium

This annual day-long event serves as an educational and collaborative opportunity for science and health sciences librarians to discuss e-science resources, in addition to future roles that libraries and librarians might take on to support research at their institutions.

### Cultural Events

Event programming in FY2012 included:

#### Humanities in Medicine Presentations

- *Out of the Waiting Room: Elizabeth Bishop, Poetry, and Graduate Medical Education*, presentation and book signing by Ron Strauss, MD
- *Primary Care Story Telling: Celebrating National Primary Care Week*
- *Here If You Need Me*, a talk and book signing by Kate Braestrup, Chaplain of the Maine Warden Service
- *Becoming a Doctor Without Losing Yourself*, a talk and book signing by Christine Montross, MD
- *Medicine in Fiction: Writing Your Way into Trouble*, a talk and book signing by Jay Baruch, MD
- *The Eighth Annual Gerald F. Berlin Prize for Creative Writing Award Ceremony & Readings*
- *Love Alone*, a trip to the theater
- *What Makes Us Human! Exploring Inner Experience and Relationality in Medicine, the Humanities, and Mindfulness*, a talk and book signing by Jon Kabat-Zinn

#### Artist-in-Residence Series

- *Horses and Mountains* by Natalie Beittel; oil, acrylic and watercolor exhibit
- *Impressions of New England* by Alberto Mercado; photography exhibit
- *Student Art Exhibit* by Oksana Babchenko, Cara Weinstein, Nathalee Kong, Marcos Bachman, Shadi Miri, Sara Barmettler and John Cao
- *Nature, Landscapes and Life*, a photography exhibit by Eric Alper, MD with a talk, *Improve Your Photography*

#### Office of Medical History and Archives

- *Civil War Medicine*, A Discussion by Robert D. Hicks, PhD, Director Mutter Museum/Historical Medical Library
- *Look How Far We've Come (and How We Got Started)*, Celebrating the 25th Anniversary and 500th Student Graduation

#### Outreach

- *Pray the Devil Back to Hell*, a documentary viewing and discussion of Liberia and Global Health

### Office of Medical History & Archives

This past year the emphasis in OMHA turned decidedly toward scholarly research, including researching, writing, editing, and e-publishing the first half of the history of UMass-Worcester.

#### Ongoing Research

- The comparative history of the fields of Family Medicine and Community Medicine as providers of primary care, nationally and at UMMS.
- Chapters 5-7 of the history of UMass Medical School.

#### Oral Histories

- 85 oral history interviews completed, including Drs. Marianne Felice, Jane Lian, Gary Stein, Janet Stein, Saki Santorelli.

#### Acquisition of Archival Collections

- 8 new collections for a total of 63, comprising a total of 245 linear feet.
- New collections include materials from Commonwealth Medicine, Diversity and Inclusion Office-UMMHC, departments of Cell Biology, Pediatrics, and Microbiology & Physiological Systems, Office of Foster Care & Adoption, the Office of Communications, materials from the Learning Communities, and from faculty members George Wright, PhD, Raymond Welsh, PhD, Richard Walton, MD, Ken Wolf, MD, and from the Parents and Friends of Monson State Hospital.

#### Digitization Projects

- UMMS Yearbooks from 1974 through 1997 have been digitized.
- Indices to all our holdings in UMMS and UMMHC publications have been created, digitized, and can be accessed from our web page.
- The Medical Heritage Library invited us to join their consortium to include our previously digitized Rare Books. We were the first collection invited to join the original collective. Whether through the BLC Open Archives site or the MHL, our holdings are actively downloaded.

#### Teaching

- History of Medicine, optional enrichment Elective for students of the SOM, GSN, and GSBS.
- History of Psychiatry—2 segments per year of the Residents' Seminar in the Department of Psychiatry. Archives and Preservation—segment of Medical Librarianship course, Simmons College.

#### American Archives Month—GSBS

- Based on research for the history of UMMS and Oral History interviews, the LSL hosted a lunch and panel discussion of the founding of the GSBS. Panelists included the founders of the GSBS as well as early students and faculty.

#### Research Assistance

- Research requests came from Columbia and Princeton universities, Simmons College, from an independent scholar from Worcester, and from UMMS/UMMHC departments such as the Chancellor's Office, Obstetrics & Gynecology, Family Medicine, Plastic Surgery, MAPS, School of Nursing, the GSBS, Public Affairs, Alumni Affairs, Development Office, the Clinical Research Center, and Community & Government Relations.

## We Thank

these people for their donations of books and other materials:

Athena Andreadis\*\*  
Dr. Paul Berman  
Francis J. Chlapowski\*\*  
Mary Costanza  
Kathleen Dirschel\*  
Frank J. Domino\*\*  
Harvey Fenigsohn\*  
Robert W. Finberg\*\*  
Susan Gagliardi\*  
Anne M. Gilroy\*\*  
H. Maurice Goodman\*  
Roy Guharoy\*\*  
Gretchen Hall\*  
Nancy Harger\*  
Amy L. Harrington\*\*  
Lanny Hilgar\*  
Barbara Ingrassia\*  
Richard S. Irwin\*\*  
Charles Labonte\*  
Dr. Ronald Maclin  
Karen Mitchell\*  
Ellen More\*\*  
Sherry Pagoto\*\*  
Thoru Pederson\*  
Anthony J. Rothschild\*\*  
Dawn Roy\*  
Nancy Sinasky\*  
Jonathan Smits\*  
Michael Snyder\*\*  
Gary Stein\*\*  
Janet Stein\*  
Arlene C. Swirsky\*\*  
Melanie Trombly  
Richard Walton\*  
Raymond Welsh\*

\*Donations to the Archives Collection  
\*\*Donations to the UMass Authors Collection

### Library and Learning Resources Committee Membership 2011-2012

**MEMBERS:** John M. Cooke, PhD (Chair), *Cell Biology*; Brian Akerley, PhD, *Molecular Genetics & Microbiology*; Bruce Barton, PhD, *Quantitative Health Sciences*; Jason Chen, PhD (Alternate), *Medicine*; Michael Francis, PhD, *Neurobiology*; Janet Hale, PhD, RN, *Graduate School of Nursing*; Gang Han, PhD, *Biochemistry & Molecular Pharmacology*; Susan Pasquale, PhD, *Family Medicine & Community Health*; Jie Song, PhD (Alternate), *Orthopedics & Physical Rehabilitation*; Rebecca Zanonato, MD (Alternate), *Anesthesiology*

**WORCESTER DISTRICT MEDICAL SOCIETY REPRESENTATIVE:** Peter B. Schneider, MD, *Medicine & Nuclear Medicine*

**EX OFFICIO:** Elaine R. Martin, DA, *Director of Library Services*; Jane Fama, MSLS, AHIP\*, *Associate Director*; Mary Piorun, MSLS, MBA, AHIP\*, *Associate Director*; Andrea Delaney, EdM, *Information Services*  
\*Alternate for Elaine Martin

**STUDENT REPRESENTATIVES:** Shadi Miri; Andrew Piper

### Presentations, Posters & Publications

Abad, Raquel, Gore, Sally A., Kafel, Donna, Martin, Elaine Russo, Palmer, Lisa A., and Piorun, Mary E. Poster: **So you want to be a Publisher: Planning and Publishing the Journal of eScience Librarianship.** University of Massachusetts and New England Area Librarian e-Science Symposium, Shrewsbury, MA, April 4, 2012. [http://escholarship.umassmed.edu/escience\\_symposium/2012/posters/1/](http://escholarship.umassmed.edu/escience_symposium/2012/posters/1/)

Creamer, Andrew T. Blog post: **Defining e-Science.** E-Science Community Blog. 2012. [http://esciencecommunity.umassmed.edu/2012/04/10/defining-e-science-librarianship/?utm\\_source=rss&utm\\_medium=rss&utm\\_campaign=defining-e-science-librarianship](http://esciencecommunity.umassmed.edu/2012/04/10/defining-e-science-librarianship/?utm_source=rss&utm_medium=rss&utm_campaign=defining-e-science-librarianship)

Creamer, Andrew T. Blog post: **A sampling of LIS graduate course offerings relevant to eScience Librarianship.** E-Science Community. 2012. <http://esciencecommunity.umassmed.edu/2012/02/07/a-sampling-of-lis-graduate-course-offerings-relevant-to-escience-librarianship/>

Creamer, Andrew T., Morales, Myrna E., Kafel, Donna, Crespo, Javier, and Martin, Elaine R. Poster: **Data curation and management competencies of New England region health sciences and science and technology librarians.** Medical Library Association Annual Meeting, Seattle, WA, May 2012. [http://escholarship.umassmed.edu/cgi/viewcontent.cgi?article=1016&context=escience\\_symposium](http://escholarship.umassmed.edu/cgi/viewcontent.cgi?article=1016&context=escience_symposium)

Creamer, Andrew T., Morales, Myrna E., Kafel, Donna, Crespo, Javier, and Martin, Elaine R. Article: "An assessment of needed competencies to promote the data curation and management librarianship of health sciences and science and technology librarians in New England." **Journal of eScience Librarianship**, (2012); 1(1), Article 4. <http://escholarship.umassmed.edu/jeslib/vol1/iss1/4/>

Gore, Sally A. Presentation: **How to Grow a Department.** Annual meeting of the Association of College and Research Libraries, New England Region, Worcester, MA, May 18, 2012.

Gore, Sally A. Guest Lecture: **The role of information technology in e-Science and scholarly communication services.** SLIS 5365, Health Sciences Information Management, University of North Texas College of Information, October 9-15, 2011.

Gore, Sally A. Article: "Assembling the orchestra: The role of librarians in an e-Science environment." **Against the Grain**, (2012); 23(6), 26-30.

Gore, Sally A. and Palmer, Lisa A. Presentation: **Utility Players: A Library's Research Services Easily Integrate into Translational Science Programs.** Annual Meeting of the Medical Library Association, Seattle, WA, May 20, 2012.

Ingrassia, Barbara. Presentation: **Shedding Some Light on Copyright: A Conversation with the SEMCO Librarians.** Southeastern Massachusetts Consortium of Health Science Libraries, Taunton, MA, September 30, 2011.

Ingrassia, Barbara. Presentation: **Shedding Some Light on Copyright: A Conversation with VA Hospital Librarians.** VALNET Webcast, February 14 & 21, 2012.

Ingrassia, Barbara. Presentation: **Shedding Some Light on Copyright: Copyright Attribution—What You Need to Know.** Commonwealth Medicine Compliance and Ethics Symposium, Shrewsbury, MA, May 24, 2012.

Kafel, Donna. Poster: **Frameworks for a Data Management Curriculum.** University of Massachusetts and New England Area Librarian e-Science Symposium, Shrewsbury, MA, April 4, 2012. [http://escholarship.umassmed.edu/cgi/viewcontent.cgi?article=1038&context=escience\\_symposium](http://escholarship.umassmed.edu/cgi/viewcontent.cgi?article=1038&context=escience_symposium)

Kafel, Donna. Presentation: **Teaching Data Management to Health Science, Science & Engineering Students.** Academic Health Sciences Libraries (AAHSL) Annual Meeting, Denver, CO, November 5, 2011. [http://escholarship.umassmed.edu/lib\\_articles/136](http://escholarship.umassmed.edu/lib_articles/136)

Kafel, Donna, Morales, Myrna E., Vander Hart, Robert J., Gore, Sally A., Creamer, Andrew, Crespo, Javier, and Martin, Elaine R. Article: "Building an e-Science Portal for Librarians: A Model of Collaboration." **Journal of eScience Librarianship**, (2012); 1(1), Article 7. <http://escholarship.umassmed.edu/jeslib/vol1/iss1/7>

More, Ellen S. Presentation: **Oral History, Institutional Memory, and the Meaning of Primary Care: Family Medicine vs. Community Medicine in the History of Academic Medicine.** 64th Annual Meeting, American Association for the History of Medicine, Baltimore, MD, April 28, 2012.

Piorun, Mary E., Kafel, Donna, Leger-Hornby, Tracey, Najafi, Siamak, Martin, Elaine R., Colombo, Paul, and LaPelle, Nancy R. Article: "Teaching Research Data Management: An Undergraduate/Graduate Curriculum." **Journal of eScience Librarianship**, (2012); 1(1), Article 8. <http://escholarship.umassmed.edu/jeslib/vol1/iss1/8/>

### Honors and Awards

**Ellen S. More**, E. Fee, and M. Parry, eds.: *Best Print Publication*, awarded by the Archivists and Librarians of the History of the Health Sciences, April 27, 2012, *Women Physicians and the Cultures of Medicine* (Baltimore: Johns Hopkins University Press, 2009).

**Mary Piorun**: 2012 Thomson Reuters/MLA Doctoral Fellowship, awarded by the Medical Library Association.

**Elaine Martin, Mary Piorun, Lisa Palmer, Raquel Abad, Donna Kafel, and Sally Gore**: 2012 Paul Vaiginas Professional Award for the Founding of the Journal of eScience Librarianship.

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THE

# Lamar Soutter

LIBRARY

Annual Report

FY 2012



### Director's Message

In a recent online edition of the *New York Times* Opinion Pages respondents debated the following question "Do we still need libraries?" (NYTimes.com, accessed December 29, 2012). This annual report of the Lamar Soutter Library answers with a resounding YES. The Lamar Soutter Library (LSL) is more relevant than ever.

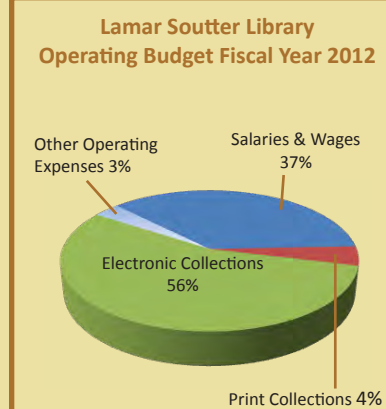
What is the LSL for? The LSL supports the educational needs of students, the clinical care and research needs of faculty, and the cultural needs of the community. For students, the LSL is a "home away from home" for study and collaboration on the latest lecture or assignment. For health care professionals and researchers the library's rich array of online resources helps users navigate and locate the best evidence to answer their patient care or research questions. For the community, the library is a gathering place for civic engagement and a trusted place for preserving the medical school's history.

Here are some specific examples of how the library has been relevant to the University of Massachusetts Medical School during this past year. Librarians attend morning report and grand rounds for the departments of Emergency Medicine, Internal Medicine, Pediatrics and Surgery and provide immediate access to articles on topics such as pneumonia in children, fungal infections, cauda equina syndrome and the relationship between antibiotics and C. diff. Another librarian is part of a CDC funded investigative team at the Shriver Center compiling a systematic review on the topic of oral health in people with intellectual disabilities. Her role is to provide comprehensive searching for peer reviewed and grey literature and to analyze the results. Another is embedded into a research team investing mammography screening. She offers expertise in managing the various data streams generated by the project. Faculty applying for tenure and promotion frequently ask librarians to assist them in updating their list of publications and citation statistics. Librarians have been part of a collaboration with the UMMS Graduate School of Nursing and colleagues from Massachusetts, New Hampshire and Rhode Island building a resource guide to support a Regional Institute for Interprofessional Education.

The *New York Times* and others may suggest that because information is on the internet that libraries are no longer needed. However, the items in this annual report describe the value of the physical library as a unique place that facilitates collaborative study and togetherness. They attest to the value of librarians' professional expertise, as trusted stewards of evidence-based resources, as teachers, publishers and data managers. We still need such places and such people and we can find them at the Lamar Soutter Library.

### Selected Statistics FY 2012

<b>Collections</b>	
Current subscriptions (print & electronic)	5,355
Total print volumes held	187,500
Databases	374
<b>Services and Staff</b>	
Service hours per week	99.5
Library visitors	256,106
Website visits (LSL homepage)	1,191,894
Education sessions	327
Participation in education sessions	5,089
Circulation transactions	19,105
ILL to others	4,436
ILL from others	1,275
Total staff (FTE, all funding sources)	44.4



### Lamar Soutter Library Staff

**Administration:** Elaine Martin, DA; Jan Sohigian; Marianne Siener; Cheryl Lavallee

**Library Operations:** Jane Fama; Kerry Mayotte; June Gasperski; Richard Gray; Joe Guarini; Jean Hearn; Paul Julian; Charles Labonte; Jeff Long; Vivian Okyere; Susan Skoog

**Copyright & Licensing Services:** Barbara Ingrassia

**Office of Medical History and Archives:** Ellen More, PhD; Harvey Fenigsohn; Kristine Reinhard

**Community, Technology & Global Relations:** Mary Piorun; Penny Glassman; Sally Gore; Nancy Harger; Rebecca Holzman; Donna Kafel; Len Levin; Nancy Linnehan; Denise Nangle; Judy Nordberg; Lisa Palmer; Julia Powell; Deirdre Slate; Robert Vander Hart

**National Network of Libraries of Medicine, New England Region:** Javier Crespo; Michelle Eberle; Lauri Fennell; Mark Goldstein; Myrna Morales; Martha Pearson; Hathy Simpson; Nicole Vernon

A Legacy of

# Service and Learning