Director's Message:
The Library—A Place to Connect to Information and Culture

In every academic health sciences center, there is one part of the institution that has always been the center for scholarship, knowledge retrieval, knowledge management, and cultural engagement. The Lamar Soutter Library is that center for the University of Massachusetts Medical School community. The Library works to strengthen access to evidence-based health information for all faculty, staff, students, researchers, clinicians, and the general public. This year, the Library continued to work on enhancing and personalizing its resources, technology, and services to the Medical School, our clinical system partner, the Commonwealth of Massachusetts, and the New England region.

The Library unveiled its strategic plan in the Fall of 2006. Six broad themes emerged: providing seamless service, valuing library staff, enhancing partnerships and collaboration, increasing collections and resources, providing education, and the marketing and promoting of Library services and resources. The plan was endorsed by the Library’s Learning and Resources Committee and provides a roadmap for the future.

Also during FY07, the National Medical Library of Medicine awarded the Lamar Soutter Library a five-year contract to serve as the Regional Medical Library (RML) for New England. There are only eight such awards throughout the country. The Library’s designation as an RML stands as evidence of excellence in outreach, technology, consumer health, public health, and network and resource sharing initiatives provided to the more than 400 network members by our program.

The Library continued to develop its cultural events programs, emphasizing the human side of health and medicine. A variety of art, movies, book signings—all designed to inspire us and celebrate creativity—were offered throughout the year.

During the past year, the Library continued to build its digital presence, but not at the expense of the library as place. More than $42,000 patrons came into the facility this past year—either to use a print book or journal, ask a reference question, check out a book, use a computer workstation, or attend a class or event. During the same period, 754,189 visitors accessed our new and redesigned Library website.

Strong libraries are essential to providing education and lifelong learning, to building strong communities, and to fostering economic development. The Lamar Soutter Library, as this annual report shows, is a strong library.

—Elaine Martin, D.A. Director, The Lamar Soutter Library

THANK YOU
to these people for their donations of books and other materials:


*Donations to the Lamar Soutter Library’s Office of Medical History and Archives
The educational mission of the Lamar Soutter Library is two-fold. First, there are classes, such as MEDLINE training. Bibliographic Management software training and other database training that is a centerpiece of our instruction portfolio. These classes are taught on-site in the Library and also at many off-site locations, whether upon request by the Health Sciences Libraries at the University of Massachusetts or the University of Massachusetts Medical School. In addition, members of the Library staff were also actively involved in curriculum committees, such as the Clerkship Directors group, the Educational Technology Advisory Committee, and curriculum development task forces and retreats. Librarians also supported the residency programs in the Department of Family and Community Medicine, by attending weekly patient chart rounds and encouraging the residents’ further understanding and subsequent use of our wealth of information resources.

Regional and National Accomplishments of the NN/UM, NER continued on page 2

Regional Network of Libraries of Medicine—New England Region (NN/UM—NER) provides training and outreach to health information users throughout New England and New York State. The National Library of Medicine awarded the Lamar Soutter Library its second five-year contract ($6.2 million) to serve as the Regional Medical Library for New England. The NER is staffed by five librarian specialists with expertise in the following program areas: 1) Training Health Professionals, 2) Consumer Health Information, 3) Network Services and Resource Sharing, 4) Technology, and 5) Public Health Information.

For Further Information
• About the Lamar Soutter Library, please contact Dr. Elaine Martin at Elaine.Martin@umassmed.edu.
• About the New England Regional Office of the National Network of Libraries of Medicine, please contact Javier Crespo at Javier.Crespo@umassmed.edu or go to http://nnlm.gov/ner/

Our website: http://library.umassmed.edu

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Achievements by Three LSL Staff Recognized with Awards
Elaine Martin D.A., Assistant Professor of Family Medicine and Community Health, is the recipient of the University of Massachusetts President’s 2006 Public Service Award. This faculty distinction recognizes the significant contributions that Dr. Martin has made to the Commonwealth of Massachusetts and the Lamar Soutter Library, since taking its helm in 1998. Elaine Martin’s leadership has been integral in the landing of a number of National Library of Medicine of grants that have enhanced the Library’s ability to deliver superior service to its clientele. For example, her efforts have resulted in the establishment, on the Lamar Soutter campus, of one of our country’s eight Regional Medical Libraries. Her implementation of the online resource Go Local Massachusetts has further assured that all citizens of Massachusetts have equal access to quality health information resources.

Also this year, FY2007, Catalog Librarian Lisa Palmer received the year’s NETSIL Award for Excellence in Library Technical Services from the New England Technical Services Librarians. She was awarded this for her years of exemplary cataloging in collections, as she has been reorganizing and redesigning the Library’s website. Lisa also was thereby recognized for her publishing and other technical services achievements at the local, state, and national levels.

Finally, Javier Crespo, Associate Director of LSL’s Regional Medical Library, was awarded a fellowship from the the Association of Academic Health Sciences Libraries (AAHSL) and the National Library of Medicine. The focus of the program is the preparation of medical librarians for directorship positions, by exposing the Fellows to new professional environments and fresh perspectives. Javier was paired with Linda Watson, director of the Health Libraries at UCI in Irvine, CA, while working on skill-building in areas as fundraising, curriculum development, budgeting and planning, and information technology.

Revised by: Elaine Martin D.A.

Regional and National Accomplishments of the NN/UM, NER continued from page 2

Some numbers:
Instructional activities on NLM resources like PubMed, MedlinePlus, DCLINE, Technology and consumer health topics. 98. While most of these occurred within our six-state region, others were in locations such as Montreal, Oklahoma City, and Chapel Hill. Instructional activities conducted remotely (Distance Education). 24. These range from extended asynchronous classes offered for credit to one-to-one training of library staff on using DCLINE.

Participants at all instructional sessions: 1,288.

To fulfill the outreach mission of the National Network, NER provides funding to other institutions for the purpose of conducting outreach projects. Four funded this year were sponsored by the specific areas of need in the region that were submitted and approved. One project was part of a comparative competiton.

FY07 NER medical projects provided:
• health information to underserved rural health professionals in Vermont and New Hampshire;
• resource room for families at a community-based head start facility in Revere, Massachusetts;
• online-information access portal in Holyoke, Massachusetts, and
• information services to school children across the entire state of Connecticut.

This past year, NER subcommittees worked with staff on several initiatives to accomplish a variety of informational access goals. The Hospital Library Subcommittee has worked to develop orientation and promotional opportunities for new staff members. The NER subcommittee also provided feedback to the National Library of Medicine on the purpose of creating an education and outreach program for the National Library of Medicine. The NER subcommittee also had the opportunity to participate in the Hospital Library Subcommittee.

As part of a national collaboration, NN/UM staff across all eight regions have been working together to develop an action plan to promote library emergency preparedness planning throughout the National Network. We expect the work of this group to be completed next fall and year will result in a coordinated, regional approach to providing access to health information during disasters or emergencies.

Lamar Soutter Library Staff (7-1-06 - 6-30-07)

Elaine Martin D.A.; Jan Sohigian; Deb Dulmaine-Coonan; Marianne Sienere

ACCESS Services: Jane Fama; Kerry Mosier; Harvey Fensogo; Joshua Flaccavento; Vivian Frempong; Susan Garron; Johannesburg; Brian; Jean Fama; Ira Hester; Paul Julian; Jeff Long; Kim Ossene; David Pugh; Lynn Simmons; Cheryl Stevens; Fran Williams

NESCIO: Nancy Peterson

Officer of Medical History and Archives: Ellen More Ph.D.; Heather-Lyn Haley; Kristin Reinhardt

Reference Services: James Comes; Dorothy Barry; Janani Dady; Viviam Frempong; Sally Gore; Nancy Harger; Paul Julian; Len Levin; Nancy Linnehan; Judy Nordberg; Lowell Schwartz

Systems: Mary Fiorino; Matthew Clark; Julia Powell; Lynn Simmons; Robert Vander Hart

Technical Services: Barbara Ingrassia; Cecile Bianco; Bobbie Brooke; Janet Dadoly; Joe Guarini; Clare Greenough; Michael Howard; Vivian Frempong; Susan Garron; Hoang Lan Nguyen; Linda C. Watson; Richard Berlin; Rafael Campo; Dagan Coppock; Richard Berlin; Rafael Campo; as well as the Richard Berlin Creative Writing Contest for medical students and residents at UMass Medical School.

To date, approximately 45 interviews have been conducted for the UMMS Oral History initiative, including many documenting the early history of the Family Medicine Residency and other interviews tracing the early decades of UMMS. OMHA-sponsored events during FY2007 included “Women and Mentoring,” a presentation by Dr. Dagan Coppock, Richard Berlin, and Rafael Campo, as well as the Richard Berlin Creative Writing Contest for medical students and residents at UMass Medical School.

The OMHA collects and preserves materials documenting the history of the School. In addition, it supports historical research, teaching, and activities highlighting the history of UMMS and the history of American medicine and health care.

The OMHA also sponsors a web page, http://library.umassmed.edu/omha. The Archives accepts donations of departmental and individual papers and other historical materials pertaining to the history of UMMS. Major collections include the papers of Dr. H. Brownell Wheeler and of the Worcester Foundation for Biological Research (formerly, the Worcester Foundation for Experimental Biology). The Case of Tourette Syndrome” by Howard Kushner, Ph.D. of Emory University. The OMHA also sponsors a web page, http://library.umassmed.edu/omha. The Archives accepts donations of departmental and individual papers and other historical materials pertaining to the history of UMMS. Major collections include the papers of Dr. H. Brownell Wheeler and of the Worcester Foundation for Biological Research (formerly, the Worcester Foundation for Experimental Biology). The Case of Tourette Syndrome” by Howard Kushner, Ph.D. of Emory University.

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The LSL: Library as Physical Place

The LSL hosted many events this year, bringing students, staff, and the public into the Library.

- UMS Associate Professor of Cell Biology, Cristian Stefan MI., continued his series, “The Medical Dimension of Non-Medical Movies,” of film screenings followed by discussions. The films showed included:
  - September 14 – Phenomenon (1996 US)
  - October 24 – Venom (2005 US)
  - November 30 – The Doctor (1990 US)
  - April 26 – The Road to Galveston (1959 US)
  - April 26 – Age-Old Friends (1988 US)

- September 20 – Opening reception for the launch of the Artist in Residence Series featuring Artist Lynn Simmons.

- November 27 – Discussion and reception with Janet Bickel MA, co-sponsored by the Women’s Faculty Committee of UMS & UMMC.

- December 4 – Opening reception for artist Shoba Balaji, who displayed floral oil paintings throughout the month of December.

- Jan 2 – The kickoff of a weeklong series of launch events for the LSLS new and improved website.

- Feb 15 – A film screening, Super Size Me, co-sponsored by the Department of Preventive and Behavioral Medicine.

- Feb 26 – A film screening, Percy Jullian: Forgotten Genius, presented in conjunction with the Office of Equal Opportunity and Diversity in observance of Black History Month.

- March 8 – Opening reception for photographer Tim Dailey who displayed his work throughout March and April.

- March 28 – Naomi Rogers, Ph.D., Associate Professor of History and Wilmington’s Gahrne, presented her series “Age-Old Friends: Women and Mentoring” co-sponsored by Office of Equal Opportunity, Women’s Faculty Committee, and the Office of Residential and Community Affairs.

- April 4 – The Third Annual Berlin Awards presented by UMS Psychiatrist Richard Berlin M.D. to prizewinners of the annual competition organized as a tribute to the late doctor’s father, who struggled with a severe chronic disease.

- May 1 – Movie Screening: Searching for Asian America co-sponsored with the Asian American Community Outreach Organization.

- May 20 – A reading by physician-poets Dagan Coppock and Richard Dolan, which features images and news clips chronicling the history of the UMS campus and information about the Library’s special collections.

- June 5 – A reception for Dr. Peter Grigg’s collection of Cloisonné enamels, which were on display throughout the month of June.

Turn of a New Year Marks the Unveiling of a New and Improved Website

January 2, 2007 marked the beginning of the kickoff week of the “New Year/New Website” celebrations for the Library’s new and improved website. Opening ceremonies were kicked off by Director Elaine Martin, who unveiled the new and improved website.

- The revamped website is a product of the Lamar Soutter Library’s Website Development Committee, promoting their scholarly activity and creating awareness of possible collaborations for future research projects.

Personal Researcher Pages

Nine personal web highlighting individual faculty and research work were built during the year in an effort to showcase UMS scholarship across disciplines including: Medical Genetics, Molecular Genetics and Microbiology, Obstetrics and Gynecology, Physical Rehabilitation, Family and Community Medicine, Dermatology, Cell Biology, and Molecular Genetics and Microbiology.

Project Completed

After three years of planning and physical labor, the project to shift all pre-1978 print journal volumes to compact shelving in an eighth floor storage area was finished. The project to barcode all 165,000 print journal volumes in the LSL was completed in the Spring. Statistics of volume usage can now be gathered and analyzed for planning purposes. There was a great sense of accomplishment felt by all involved.


Franklin, Patricia, Haley, Heather-Lyn, Ingrassia, Barbara; More, Ellen, Piorun, Mary; Pollack, Phyllis; and Martin, Elaine. Presentation/Poster: Changing the face of an institution: creative partnerships for women’s professional developments. AAMC 2006 Annual Meeting, Seattle, WA, October 29, 2006. (Available online at http://escholarship.umassmed.edu/lib_postpres/25/)


Gore, Sally. Article: “All health is local: Go Local Massachusetts helps consumers locate health care services close to home.” Journal of Consumer Health on the Internet, 2006; 10 (4): 1-14. (Available online at http://escholarship.umassmed.edu/lib_articles/59/)


Piorun, Mary, Comes, James, and Billings, Marilyn. Presentation/Poster: The Role of the institutional repository in preserving the scholarly record of the University of Massachusetts. University of Massachusetts, Instructional Technology Conference: The Scholarship of Teaching & Learning. Technology & Reflective Practice, Sturbridge, MA, April 5, 2007.


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After three years of planning and physical labor, the project to shift all print journals to compact shelving in an eighth floor storage area was finished. The project to barcode all 165,000 print journals was completed during the year. Library staff continued their efforts during the year. Library staff also created four new communities, representing students’ achievements in medical history, female faculty members’ research, and other departments’ highlights. Personal web pages for faculty members were also created. Additionally, established communities like the Graduate School of Biomedical Sciences contributed dissertations, and Library staff offered publications and presentations.

This past year, 31,304 patrons visited eScholarship@UMMS and downloaded 14,826 full-text items from the repository.

A summary of the communities added this year:

**Senior Scholars**

A collection of research projects carried out by fourth- and fifth-year medical students. Forty-one abstracts of the student research projects were added.

**International Medical Education Program**

A collection of 73 research projects reflecting students’ clinical rotations carried out in 29 countries. Projects were added.

**Women’s Faculty Committee**

A collection of nearly 300 publications and other works by members of the Committee, promoting their scholarly activity and creating awareness of possible collaborations for future research projects.

**Personal Researcher Pages**

Nine personal web pages highlighting individual faculty and research work were built during the year. The showcase CMS scholarship across disciplines including Medicine, Nursing, Oncology, Preventive and Behavioral Medicine, Orthopedics, Physical Rehabilitation, Family and Community Medicine, Dermatology, Cell Biology, and Molecular Genetics and Microbiology.

**The Road to Galveston**

A collection of nearly 300 publications and presentations of Preventive and Behavioral Medicine.

**Evidence-based public health:**


**Bibliotherapy:**

Patient libraries and reading programs, one community.

**Bibliotherapy: patient libraries and reading programs**, one component of Preventive and Behavioral Medicine.

**Women’s Gender and Sexuality Studies Program and Yale, “Women and Sex:**

his work throughout March and April.

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The Library's Role in Education

The educational mission of the Lamar Soutter Library is two-fold. First, there are classes, such as MEDLINE training. Bibliographic Management software training and other database training that is a centerpiece of our instruction portfolio. These classes are taught on-site in the Library and also at many off-site locations, depending upon request. The second major activity, which is heavily involved in the curricular effort across the curriculum throughout the three schools and the Graduate Medical Education program.

Examples of this include student and resident orientations and general instruction of Library resources, instruction of Evidence-Based Practice methods to students and faculty; support of Electronic Personal Digital Assistant (PDA) resources, an assistance to students and faculty in the orientation and use of Blackboard Vista 4 (the UMMS online learning management tool).

Members of the Library staff are also actively involved in curriculum committees, such as the Clerkship Directors group, the Educational Technology Advisory Committee, and curriculum development task forces and retreats. Librarians also support the residency programs in the Department of Family and Community Medicine, by attending weekly patient chart rounds and encouraging the residents’ further understanding and subsequent use of our wealth of information resources.

Regional and National Accomplishments of the NN/LM, NER

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Achievements by Three LSL Staff Recognized with Awards

Elaine Martin D.A., Assistant Professor of Family Medicine and Community Health, is the recipient of the University of Massachusetts President’s 2008 Public Service Award. This faculty distinction recognizes the significant contributions that Dr. Martin has made to the Commonwealth of Massachusetts and the Lamar Soutter Library, since taking its helm in 1998. Elaine Martin has been integral in the planning and implementation of the National Network of Libraries of Medicine, which enhanced the Library’s ability to deliver superior service to its clientele. For example, her efforts have resulted in the establishment, on the six New England campuses, of eight Regional Medical Libraries. Her implementation of the online resource Go Local Massachusetts has further assured that all citizens of Massachusetts have equal access to quality health information resources.

Also, during FY2007, Catalog Librarian Lisa Palmer received the year’s NETSL Award for Excellence in Library Technical Services. She was awarded this for her years of exemplary cataloging in Connecticut, as well as her part in launching the Library’s web-site. Lisa also was thereby recognized for her publishing and other technical services achievements at the local, state, and national levels.

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—LL

Regional and National Accomplishments of the NN/UM, NER continued from page 2

Some numbers:

Instructional activities on NN/LM resources like PubMed, MedlinePlus, DOCLINE, Technology and consumer health topics. 99. While most of these occurred within our six New England states, others were in locations such as Montreal, Oklahoma City, and Chapel Hill. Instructional activities conducted remotely (Distance Education). 24. These continued from range asynchronous classes offered for credit to one-time training of library staff on using DOCLINE.

Participants at all instructional sessions: 1,288.

To fulfill the outreach mission of the National Network, NER provides funding to other institutions for the purpose of conducting outreach projects. For FY2007, 12 grantee institutions received funding for specific areas of need in the region that were submitted and approved. One project was part of a comparative competitive collection.

FY07 NER-funded projects provided:

• health information to underserved rural health professionals in Vermont and New Hampshire.
• resource room for families at a community-based head start facility in Revere, Massachusetts.
• on-site-information access service at a community visitors center in Holyoke, Massachusetts.
• information services to schools across the entire state of Connecticut.

This past year, NER subcommittees worked with staff on several initiatives to accomplish a variety of informational access goals. The Hospital Library Subcommittee has worked to develop orientation and promotional materials for health care professionals who may work in a hospital setting and need assistance with advocacy efforts. The Consumer Health Advisory Subcommittee provided feedback on our programs and services in consumer health. Our outreach and education coordinator worked with the Hospital Library Working Group to create an education survey and report designed to help us identify future training needs. The Outreach and Education Subcommittee reviewed the NER member list and identified areas for improvement.

As part of a national collaboration, NN/LM staff across all 8 regions have been working together to develop an action plan to promote library emergency preparedness planning throughout the National Network. We expect the work of this group to be completed next year and will result in a coordinated, regional approach to providing access to health information during disasters or emergencies.

—JC
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Lamar Soutter Library
University of Massachusetts Medical School
55 Lake Avenue North
Worcester, MA 01655
Permit No. 176

Non Profit Organization
US Postage
PA ID
Worcester, MA

Grants/Sub-Contracts in Effect FY07

Early Childhood Resources Center, Massachusetts Department of Education, 2003-2007, $40,000. Elaine R. Martin, principal investigator. Nancy Harger, project director. To house and develop a regional center featuring a variety of resource materials for early childhood instructors and parents.


New England Public Health Workforce Outreach. NN/LM, NER, 1/1-04-12-31/06, $150,000. Elaine R. Martin, principal investigator. Hathy Simpson and Sally Gore, project directors. To contact and train public health officials within designated geographic areas in each of the region’s states.


Selected Statistics FY07

Collections
Current subscriptions
4,810
(Print and electronic)
Total print volumes held
212,501
(Database)
358
(telephonic/online)
Services and Staff
Service hours/week
99.5
Library visitors
542,371
Web site visits
754,189
(LSL home page)
Education sessions
252
Participants in education sessions
1,862
Outreach sessions
114
Circulation transactions
63,284
Interlibrary loans to others
16,332
Interlibrary loans from other libraries
1,855
Total staff
41.65
(FTE, includes grants and contracts)